



# Melbourne Library Service

## Melbourne Library Service Wireless Internet at City Library

### What wireless internet service do I use?

- The name of the wireless network is **Melbourne Library Service**.

### Is there a charge to use the wireless network?

- No, access to the wireless network is free to library members.

### How do I connect?

- Ensure your device has wireless capability enabled.
- Select **Melbourne Library Service** from the list of available networks and click **CONNECT**.
- Open your preferred browser.
- Once at the login screen, read our **Terms and Conditions**.
- Tick the box to indicate you accept.
- Enter your login details and click **ENTER**.

### Do I need a password?

- You must have a current valid Melbourne Library Service membership to access the wireless network.
- Your User Name and Password are your library card/membership number and the password/PIN you selected on joining the Melbourne Library Service.

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## How do I find the right network?

### For Macintosh Apple OS X

1. From the **Apple Menu**, go to **System Preferences** and choose **Network**.
2. In the **TCP/IP** tab, select **Configure Using DHCP**.
3. You might need to go to **AirPort**, hit **Configure**, and check the box called **Show AirPort status in menu bar**.  
If so, go to your menu bar, bring down the AirPort options, and select the wireless network.

### Windows XP

1. In **My Network Places**, hit **View network connections**. Alternatively, on the tool bar right-click on your network connection icon. In either case, hit **View Available Wireless Networks**.
2. The name of the wireless network should appear on the list of available networks.  
If not, hit **Refresh network list**.
3. Select the network and click **Connect** below.

### Microsoft Vista

1. In the **Start** menu, click on **Connect To**.
2. Select the wireless network from the list of wireless connections. You may have to hit refresh.
3. Click **Connect**.
4. If you Save the network you can avoid this process in the future.
5. If this is your first time connecting, the network location is **Public**.

### Windows 2000

1. In **My Computer**, open the **Control Panel** and double-click on **Network and Dial Up Connections**.
2. In **Local Area Connections**, select **Properties**.
3. In **Connect Using** you should see the name and make of your wireless card. If it is missing you may need to install the appropriate drivers, which should have come with your computer.
4. In **Components checked are used by this connection** you should see **Client for Microsoft Networks** and **Internet Protocol (TCP/IP)**. If any other items appear, select them and click **Uninstall**.
5. In **Internet Protocol (TCP/IP)**, hit **Properties**.
6. Select **Obtain an IP address automatically**.
7. Select **Obtain DNS server address automatically**.

At this point be prepared to close everything as you may be prompted to restart your computer.

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## Can I print from the wireless network?

- No, the wireless network is not connected to a printer.

## Are certain file types and sizes prohibited from download?

- There is no restriction on file type but there is an overall download limitation.

## Is there a time limit on individuals' usage?

- There is no time limit.

## I have a library membership but I cannot login into the wireless network. Why?

- Access to the wireless network is only available to people with a current, valid library membership. Please see library staff if you believe your membership is current and valid.

## Can visitors and travellers access the wireless network?

- Melbourne Library service provides visitors and travellers access to the wireless network via the issue of a '**Temp Computer Users**' membership. Please see library staff for further information.

## I am still having problems connecting. Why?

- You might not be getting a signal. A staff member can advise where the access points are.
- Your device's wireless transmitter might be physically turned off. Many laptops have switches, buttons, or software that can be used to save battery life by powering down the wireless card.
- Your wireless internet might be disabled by your network settings or blocked by firewalls.

## Is the library responsible for any adverse consequences of using the wireless connection?

- Under no circumstances shall Melbourne Library Service or individual staff members be liable for any direct, indirect, incidental, or consequential damages. Including but not limited to, loss of data, use or profits, or interruption, or safety of equipment, however caused and on any theory of liability, including negligence or otherwise, arising in any way out of the use of the wireless service.



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**Does the wireless connection protect its users from attacks? Should I provide my own antivirus and firewall software?**

- Anti-virus, security and privacy protection is the responsibility of the user.

**Do I need to change anything on my computer itself to access the wireless connection?**

- You may need to. If you are having difficulties see above or ask a library staff member.

**Is the wireless connection compatible with all operating systems and web browsers?**

- Yes, so sit back and have fun.