

Management report to Council

Agenda item 6.4

Citywide Service Solutions Pty Ltd Annual Report 2022–23

Council

Presenter: Michael Tenace, General Manager Finance and Corporate and Chief Financial Officer

28 November 2023

Purpose and background

1. The purpose of this report is to note the Citywide Service Solutions Pty Ltd (Citywide) audited Annual Report for the financial year 2022–23.
2. At the June 2015 Council meeting, Council requested the Citywide audited Annual Report be adopted in an open session at a Council or Future Melbourne Committee meeting.

Key issues

3. The Citywide audited Annual Report for the financial year 2022–23 has been finalised (refer Attachment 2).

Recommendation from management

4. That Council notes the Citywide Service Solutions Pty Ltd audited Annual Report for the financial year 2022–23 (Attachment 2 of the report from management).

Attachments:

1. Supporting Attachment (Page 2 of 57)
2. Citywide Service Solutions Pty Ltd Annual Report 2022–23 (Page 3 of 57)

Supporting Attachment

Legal

1. No direct legal issues arise from the recommendation from management.

Finance

2. No financial impacts arise from the recommendation from management.

Conflict of interest

3. No member of Council staff, or other person engaged under a contract, involved in advising on or preparing this report has declared a material or general conflict of interest in relation to the matter of the report.

Health and Safety

4. Citywide management is committed to a safe work environment and complies with the requirements set out in the *Occupational Health and Safety Act 2004*. This is achieved through effective policies and procedures.

Stakeholder consultation

5. Consultation with Citywide management was undertaken in the preparation of this report.

Relation to Council policy

6. The release of the Annual Report complies with Council policy.

Environmental sustainability

7. There is no significant impact on environmental sustainability associated with the recommendation from management.

ANNUAL FINANCIAL REPORT 2023



Citywide Service Solutions Pty Ltd

ABN: 94 066 960 085

Directors' report for the year ended 30th June 2023

Directors

The Directors of Citywide Service Solutions Pty Ltd (the Company) for the whole of the financial year, and up to the date of this report, (unless otherwise indicated) are:

- John Brumby (Chairman);
- Paul Hardy;
- Peter Lamell;
- Andrea Waters;
- Prue Willsford (retired on 10 October 2022); and
- John Grouios.

Principal activities of the company

The principal continuing activities of the Company and its subsidiaries (collectively 'the Group') during the year were to meet the service needs of customers from local governments, other governments, and private and public sector corporations by providing a comprehensive range of quality physical and industrial services.

Trading results *

The Group's (loss) / profit from ordinary activities, before income tax equivalents ("PBT"), for the year was (\$2,704,000) (FY2022: \$6,429,000).

The Group reported a (\$1,899,000) Net (loss)/Profit after tax ("NPAT") result for the year (FY2022: \$4,497,000), after (adding)/deducting income tax equivalents of (\$805,000) (FY2022: \$1,932,000).

Revenue from ordinary activities increased by \$19,724,000 (5.6%) to \$370,000,000 (FY2022: \$350,276,000).

The Group's Total Operating Expenses were \$372,704,000, 8.4% higher than prior year (FY2022: \$343,847,000).

Balance Sheet

The Group's balance sheet remains sound. The Group's Net Asset position increased to \$147,150,000 (FY2022: \$116,639,000).

The material net increase in the Group's Net Asset position is the result of a revaluation of the Group's properties in North Melbourne which added a net increase (after accounting for deferred tax liabilities) of \$32,410,000..

Dividends

The Directors of the Company determined not to declare a dividend in respect of the year ended 30 June 2023 (FY2022: 21.7 cents per Ordinary Share).

The total dividends in respect of the current and prior year are as follows:

	2023	2022
	\$	\$
Dividend of nil (FY2022: 21.7 cents) per fully paid Ordinary Share.	0	4,000,000

Review and Results of Operations

The Group's trading result (PBT) totalling (\$2,704,000) was \$9,133,000 lower than FY2022.

The PBT result was significantly impacted by several key developments including: the temporary closure of the Waste Transfer Station and contract losses in the Municipal and Utilities businesses which are nearing completion and have been provided for as required. The NSW Utilities business also experienced major delays in contract works throughout the year and losses on large contracts (pending variation claims). Mobilisation of a large Waste contract which commenced on 1 July 2023, impacted the FY2023 results, as resource constraints required higher mobilisation expenditure prior to 30 June 2023 to de-risk contract commencement.

The financial performance during the year culminated in a Cost Reduction Plan which resulted in material restructuring costs being incurred prior to the end of FY2023. Excluding the impact of the restructuring costs and temporary closure of the Waste Transfer Station which are considered to be non-recurring items, the Group's underlying Profit before Tax was \$65,000.

Other key developments include: labour shortages (on average 10% vacancy rates throughout the year) required a higher reliance on contractors (at higher unit prices) as well as limiting the business' ability to process additional work. The impact of the higher interest rate environment and inflationary pressures (including a higher average fuel price) were generally more evident as the financial year progressed.

The Asphalt Joint Venture's contribution was lower than expected for a number of reasons including: lower sales volumes associated with disruptive weather patterns and repairs and maintenance downtime. Despite more challenging input costs and market competition (in the Victorian Western region), the business delivered strong margins.

Growth and Transformation

The Group's direct investment in Growth via acquisitions, consistent with our transformation strategy, was paused during FY2023 due to market conditions and there were no acquisitions completed during the year.

Organic Growth opportunities may remain subdued in the short-term in some Local Government markets due to market conditions (such as inflationary pressures and ongoing labour resource shortages).

Other matters

More broadly, Citywide's Digital Transformation, and specifically the ongoing investment in our systems, continues to represent a sound platform for performance improvement opportunities in due course.

Significant Changes in the State of Affairs

In the opinion of the Directors, there were no significant changes in the state of affairs of the Group that occurred during the financial year.

Likely Developments in the State of Affairs

Each year, Citywide undertakes a detailed Business Planning process, preceded by a Strategic Review (in the context of annually reviewing progress to achieving Citywide's Vision 2025).

The Strategic Pillars for the Citywide Group were refreshed in FY2023 in an effort to improve the alignment of Strategy to our Vision and to remain relevant with changes in the market. The pillars to achieving our strategy remain: **Culture & People; Growth and Transformation; Sustainability and Innovation; Partnering and Alliances; and Technology and Systems of Work.**

A strong focus on Safety, and ongoing improvement of our Safety Culture, continued to be a critical focus. Our safety culture underpins the company's operations and is embedded in our Culture.

The Group remains receptive to opportunities to expand and grow its business. Despite the temporary pause on acquisitions, the Group has an effective strategic planning process that underpins the corporate Strategy which defines our areas of focus for future growth of the Group, which is supported by a strong Balance Sheet. The Group has a watching brief on market opportunities and will continue to explore complementary investments in line with Citywide's Vision 2025.

Further information about likely developments in the operations of the Group, and the expected results of those operations in future financial years, has not been included in this report because disclosure of the information would be likely to result in unreasonable prejudice to the entity.

Directors' Benefits

No Director of the Company has received, since the end of the previous financial year and up to the date of this report, or become entitled to receive a benefit (other than a benefit included in the total amount of emoluments received or due and receivable by Directors shown in the financial report) by reason of a contract made by the Group or a related body corporate with the Director or with a firm of which the Director is a member, or with an entity in which the Director has a substantial financial interest.

John Grouios, a former partner of PwC, who are the internal auditors of the Company, receives partner retirement benefits from PwC.

Corporate Governance

The Board recognises and embraces the need for the highest standards of corporate behaviour and accountability in order to fulfil its responsibilities to the Group's stakeholders, who include its Owner, customers, suppliers, employees, the communities in which we operate, and the environment where we operate.

The Board's responsibilities include: determining and reviewing the Group's strategic direction and operational policies, establishing targets for Management then monitoring the achievement of these targets, reviewing and approving the Group's annual Business Plan, monitoring and rewarding the Chief Executive Officer, approving the appointment and remuneration of Executives, approving significant business transactions, monitoring risk exposures and risk management systems, including those relating to Occupational Health and Safety, and monitoring appropriate reporting to the Owner. The Group also operates in accordance with Governance Protocols established by the Owner, which covers, amongst other things, the function, composition, nomination, performance and remuneration processes of Directors, together with the reporting obligations of the Group and Board performance.

The Board consisted of five Directors at the end of the financial year (following the retirement of one Director), all of whom are independent non-executive Directors, including the Chairman. The Directors bring a balance of skills, experience and diversity to assist the Group to meet its strategic objectives. Non-executive Directors meet periodically, in line with good governance, without the Chief Executive Officer or other Management present. In accordance with the Company's Constitution, one third of the Directors must retire each year, although if eligible, may offer themselves for re-election.

The Board is involved in setting the strategic direction of the Group, as well as reviewing the current performance on a regular basis, with the overall aim of achieving growth in the performance of the Group.

As part of this process, the Board has a number of Committees, with current Committees comprising: Remuneration & Nominations; Audit and Finance; Safety, Risk and Environment; and Business Growth. Each Committee have their own charter setting out the role, responsibilities, and the manner in which the Committee is to operate. Each is comprised entirely of non-executive Directors who provide support to the full Board by giving a professional and experienced focus in each of the above areas. All matters considered by Committees are reported to the full Board and, where appropriate, recommendations are put to the full Board for decision. The Chief Executive Officer is an *ex officio* attendee of all Board Committees. Other Executive representatives, regularly attend Board Committee meetings.

The Board has agreed policies and procedures in the event that actual or potential conflicts arise between the interests of a Director and those of the Group. Generally, this means that the Director will disclose their interest and, if appropriate, will not take part in, and may in some instances absent themselves during, any discussions and not vote on that matter.

Directors have the right, in connection with their duties and responsibilities, to seek independent professional advice at the Company's expense, subject to the prior approval of the Chairman of the Board, which will not be unreasonably withheld. Any information so obtained must be shared with all Directors if appropriate.

Under Group governance protocols, the independent External Auditor does not provide any other services to the Group. In addition to the statutory audit, the Group also has a comprehensive internal audit programme, which it outsources, and an external safety, quality and environmental audit regime.

Rounding

The amounts contained in this report and in the financial report have been rounded to the nearest \$1,000 (where rounding is applicable) under the option available to the Company under Instrument 2016/191. The Company (and the Group) is an entity to which the Class Order applies.

Directors' Meetings

The number of Directors' meetings, and meetings of Committees of Directors, held in the period each Director held office during the financial year ended 30 June 2023, and the number of meetings attended by each Director, are set out below:

	Board of Directors		Audit & Finance Committee		Remuneration & Nomination Committee		Safety, Risk & Sustainability Committee		Business Growth Committee	
	Held	Attended	Held	Attended	Held	Attended	Held	Attended	Held	Attended
J Brumby #	10	10	3#	3	4	4	1#	1		
A Waters	10	10	4	4					7	7
P Willsford *	2*	2	1*	1	1*	1				
P Hardy	10	9					3	3	7	7
P Lamell	10	9			4	4	3	3		
J Grouios	10	8	4	4					7	7

Note * - Prue Willsford retired 10th November 2022 and attended all required Board and Committee meetings; and # - John Brumby left Safety, Risk and Sustainability Committee Oct 2022 and joined Audit and Finance Committee Nov 2022 and attended all required Committee meetings.

Indemnification and Insurance of Officers and Directors

During the financial year, the Company continued with previously disclosed agreements to indemnify all Directors of the Company and Group named in this report, and current (and former) Executive Officers of the Company, against liabilities to persons (other than the Company or a related body corporate) which arise out of the performance of their normal duties as a Director or an Executive Officer, unless the liability relates to conduct involving a lack of good faith. This policy also covers Directors and Officers in the performance of their duties as Directors or Officers of associated companies. The Company has agreed to indemnify the Directors and Executive Officers against all costs and expenses incurred in defending an action that falls within the scope of the indemnity and any resulting payments.

In consideration of each of the Directors acting as both a Director and Officer of the Company or Group Company, the Company has agreed to indemnify the Directors in accordance with Sections 241 (2) and (3) of the *Corporations Act 2001* and this continues for a period of seven years from the date from which the director ceases to be an Officer of the Company or Group Company.

The Directors and Officers liability insurance provides cover against all costs and expenses involved in defending legal actions and any resulting payments arising from a liability to persons (other than the Company or a related body corporate) incurred in their position as Director or Executive Officer unless the conduct involves a wilful breach of duty or an improper use of inside information or position to gain advantage.

Events Occurring After Reporting Date

There were no matters or circumstances not mentioned within this Report, which have arisen between 30th June 2023 and the date of this report that have significantly affected, or may significantly affect, the operations of the Group, the result of those operations, or the state of affairs of the Group in subsequent financial periods.

Auditor's independence declaration

The auditor's independence declaration is included as an attachment at the end of this report.

This report is made in accordance with a resolution of the Directors.

A handwritten signature in blue ink, appearing to read 'J Brumby', with a horizontal line underneath.

J Brumby (Chairman)

A handwritten signature in black ink, appearing to read 'A Waters', with a horizontal line underneath.

A Waters (Director)
28th August 2023

Consolidated Financial Statements for
Citywide Service Solutions Pty Ltd ACN 066 960 085
for the year ended 30 June 2023

Consolidated Financial Statements

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**CONSOLIDATED STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2023**

	Notes	2023 \$'000	2022 \$'000
Revenue from operations			
Revenue from customers	2.1	368,032	349,704
Other income	2.2	<u>1,968</u>	<u>572</u>
Total revenue from operations		<u>370,000</u>	<u>350,276</u>
Expenses from operations			
Employee benefits	3.1	133,511	133,149
Contractor costs	3.2	100,820	78,908
Materials and services	3.3	91,310	88,999
Depreciation	4.1	11,187	12,484
Amortisation - Intangible assets	4.3	1,117	1,285
Amortisation - Right-of-use assets	4.4	4,588	4,604
Finance costs - Leases	5.7	394	470
Other expenses	3.4	<u>29,777</u>	<u>23,948</u>
Total expenses from operations		<u>372,704</u>	<u>343,847</u>
(Loss)/profit before income tax equivalents		<u>(2,704)</u>	<u>6,429</u>
Income tax equivalents (benefit)/expense	7.1	<u>(805)</u>	1,932
(Loss)/profit after income tax equivalents		<u>(1,899)</u>	<u>4,497</u>
Items that will not be reclassified subsequently to profit or loss (net of tax):			
Gain on revaluation of property	6.1	<u>32,410</u>	-
Other comprehensive income for the year, net of tax		<u>32,410</u>	-
Total comprehensive income for the year, net of tax		<u>30,511</u>	<u>4,497</u>

The above Consolidated Statement of Profit or Loss and Other Comprehensive Income should be read in conjunction with the accompanying notes.

**CONSOLIDATED STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2023**

		2023 \$'000	2022 \$'000
	Notes		
ASSETS			
Current assets			
Cash and cash equivalents	4.2	10,220	9,166
Trade and other receivables	5.1	56,429	49,632
Inventories	5.2	1,995	2,673
Other financial assets	5.3	1,500	-
Current tax assets		1,164	-
Other assets	5.4	<u>11,987</u>	<u>14,254</u>
Total current assets		<u>83,295</u>	<u>75,725</u>
Non-current assets			
Property, plant and equipment	4.1	148,553	106,694
Right-of-use assets	4.4	10,539	13,419
Deferred tax assets	7.2	9,162	9,941
Intangible assets	4.3	<u>31,492</u>	<u>32,620</u>
Total non-current assets		<u>199,746</u>	<u>162,674</u>
TOTAL ASSETS		<u>283,041</u>	<u>238,399</u>
LIABILITIES			
Current liabilities			
Trade and other payables	5.5	41,400	45,852
Contract liabilities	5.6	5,695	5,396
Employee provisions	3.1	14,961	15,393
Lease liabilities	5.7	3,221	3,751
Current tax liabilities		-	1,221
Dividends payable	6.4	-	4,000
Loans and borrowings	5.8	-	13,200
Other provisions	5.9	<u>1,624</u>	-
Total current liabilities		<u>66,901</u>	<u>88,813</u>
Non-current liabilities			
Employee provisions	3.1	761	871
Lease liabilities	5.7	7,769	10,085
Loans and borrowings	5.8	25,000	-
Deferred tax liabilities	7.2	<u>35,460</u>	<u>21,991</u>
Total non-current liabilities		<u>68,990</u>	<u>32,947</u>
TOTAL LIABILITIES		<u>135,891</u>	<u>121,760</u>
NET ASSETS		<u>147,150</u>	<u>116,639</u>
EQUITY			
Contributed equity	6.1	18,406	18,406
Retained earnings	6.1	59,562	61,461
Asset revaluation reserve	6.1	<u>69,182</u>	<u>36,772</u>
TOTAL EQUITY		<u>147,150</u>	<u>116,639</u>

The above Consolidated Statement of Financial Position should be read in conjunction with the accompanying notes.

**CONSOLIDATED STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2023**

	Contributed equity \$'000	Retained earnings \$'000	Asset revaluation reserve \$'000	Total \$'000
Balance at 1 July 2021	18,406	60,964	36,772	116,142
Profit after income tax equivalents	-	4,497	-	4,497
Other comprehensive income for the year, net of tax	-	-	-	-
Total comprehensive income for the year, net of tax	-	4,497	-	4,497
Transactions with owners in their capacity as owners:				
Dividends provided	-	(4,000)	-	(4,000)
Balance at 30 June 2022	<u>18,406</u>	<u>61,461</u>	<u>36,772</u>	<u>116,639</u>
Balance at 1 July 2022	18,406	61,461	36,772	116,639
Loss after income tax equivalents	-	(1,899)	-	(1,899)
Other comprehensive income for the year, net of tax	-	-	32,410	32,410
Total comprehensive income for the year, net of tax	-	(1,899)	32,410	30,511
Balance at 30 June 2023	<u>18,406</u>	<u>59,562</u>	<u>69,182</u>	<u>147,150</u>

The above Consolidated Statement of Changes in Equity should be read in conjunction with the accompanying notes.

**CONSOLIDATED STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2023**

	Notes	2023 \$'000	2022 \$'000
Cash flows from operating activities			
Receipts from customers (inclusive of GST)		361,677	356,528
Payments to suppliers and employees (inclusive of GST)		(354,297)	(334,015)
Interest received	2.2	212	57
Interest paid	3.4	(1,004)	(264)
Income tax equivalents paid		(1,221)	(2,951)
Net cash flows from operating activities		<u>5,367</u>	<u>19,355</u>
Cash flows from investing activities			
Proceeds from sale of property, plant and equipment		2,596	661
Purchase of property, plant and equipment	4.1	(7,247)	(6,578)
Payment to new business vendors as part of acquisition		(1,087)	(3,544)
Net cash flows used in investing activities		<u>(5,738)</u>	<u>(9,461)</u>
Cash flows from financing activities			
Investment in term deposit	5.3	(1,500)	-
Proceeds from borrowings		26,500	17,000
Repayment of borrowings		(14,700)	(22,000)
Repayment of lease liabilities	5.7	(4,481)	(4,610)
Interest paid - lease liabilities	5.7	(394)	(470)
Dividends paid	6.4	(4,000)	(4,200)
Net cash flows provided by/(used in) financing activities		<u>1,425</u>	<u>(14,280)</u>
Net increase/(decrease) in cash and cash equivalents		<u>1,054</u>	<u>(4,386)</u>
Cash and cash equivalents at beginning of year		<u>9,166</u>	<u>13,552</u>
Cash and cash equivalents at end of year	4.2	<u>10,220</u>	<u>9,166</u>

The above Consolidated Statement of Cash Flows should be read in conjunction with the accompanying notes.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023****1. ABOUT THIS REPORT**

The financial statements comprise the Consolidated Financial Statement of Citywide Service Solutions Pty Ltd and its subsidiaries. Citywide Service Solutions Pty Ltd (the "Company" or "Parent Entity") and its subsidiaries are referred to in this financial report as the "Group" or "Consolidated Entity".

The Company is a proprietary company incorporated under the *Corporations Act 2001*, and is domiciled in Australia. The Company's registered office and principal place of business is 294 Arden Street, North Melbourne VIC 3051.

The Group's principal activities are to meet the service needs of local government, other government and private and public sector corporations and the community by providing a comprehensive range of physical services and quality Asphalt products.

The financial statements were authorised for issue, in accordance with a resolution of directors, on 28 August 2023.

1.1. Basis of preparation

These Consolidated Financial Statements are general purpose financial statements which have been prepared in accordance with the *Corporations Act 2001* and Australian Accounting Standards and Interpretations issued by the Australian Accounting Standards Board. Compliance with Australian Accounting Standards ensures that the financial statements comply with International Financial Reporting Standards issued by the International Accounting Standards Board. The Group is a for-profit entity for the purpose of preparing the financial statements.

The Consolidated Financial Statements have been prepared on an accruals basis and are based on historical costs and therefore do not reflect changes in the purchasing power of money or current valuations of non-monetary assets, except where indicated. Certain non-current assets are measured at revalued amounts or fair values, as discussed in relevant sections of the notes.

The functional and presentation currency of the Group is Australian Dollars, with all amounts rounded to the nearest thousand dollars, unless otherwise stated, in accordance with the Australian Securities and Investments Commission (ASIC) Corporations (Rounding in Financial/Directors' reports) Instrument 2016/191.

Finance Costs

Finance costs attributable to qualifying assets are capitalised as part of the asset. All other finance costs are expensed in the period in which they are incurred.

Current and Non-current classification

Assets and liabilities are presented in the Consolidated Statement of Financial Position based on current and non-current classification.

An asset is classified as current when: it is either expected to be realised or intended to be sold or consumed in the consolidated entity's normal operating cycle; it is held primarily for the purpose of trading; it is expected to be realised within 12 months after the reporting period; or the asset is cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least 12 months after the reporting period. All other assets are classified as non-current.

A liability is classified as current when: it is either expected to be settled in the consolidated entity's normal operating cycle; it is held primarily for the purpose of trading; it is due to be settled within 12 months after the reporting period; or there is no unconditional right to defer the settlement of the liability for at least 12 months after the reporting period. All other liabilities are classified as non-current.

Deferred tax assets and liabilities are always classified as non-current.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

1. ABOUT THIS REPORT (continued)

Goods and Services Tax ("GST") and other similar taxes

Revenue, expenses and assets are recognised net of the amount of associated GST, unless the GST incurred is not recoverable from the tax authority. In this case, it is recognised as part of the cost of the acquisition of the asset or as part of the expense.

Receivable and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the tax authority is included in other receivables, or other payables in the statement of financial position.

Cash flows are presented on a gross basis. The GST components of cash flows arising from investing or financing activities which are recoverable from, or payable to the tax authority, are presented as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

Principal accounting policies

The principal accounting policies adopted in the preparation of the financial statements are included in sections where the related financial statement line item is disclosed. These policies have been consistently applied to all years presented, unless otherwise stated.

Details of the Group's accounting policies and changes to significant accounting policies are described in the financial statements.

Going concern basis of accounting

The financial statements have been prepared on the going concern basis, which contemplates continuity of normal business activities and the realisation of assets and discharge of liabilities in the normal course of business.

As disclosed in the financial statements, Citywide Service Solutions Pty Ltd incurred a loss of \$1.9m for the year ended 30 June 2023.

The Directors believe that there are reasonable grounds to believe that Citywide Service Solutions Pty Ltd will be able to continue as a going concern, after consideration of the following factors:

- Citywide Service Solutions Pty Ltd is budgeted to return to profitable trading;
- The continuation and availability of the bank borrowing facility. The 3-year Bank facility is set to expire on 27 July 2025;
- The Directors have considered projected cash flow information for twelve months from the date of approval of these financial statements. These forecasts indicate that barring any unforeseen circumstances, the Consolidated entity is expected to continue operating within available bank facilities and generate positive cashflows from operations.

Accordingly, the Directors believe that Citywide Service Solutions Pty Ltd will be able to continue as a going concern and that it is appropriate to adopt the going concern basis in the preparation of the financial report.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

1. ABOUT THIS REPORT (continued)

1.2. Critical accounting judgements and estimates

In application of the Groups' accounting policies, the Group is required to make judgements, estimates and assumptions on the financial statements based on historical assumptions, experience and other factors that are considered to be relevant.

Information about critical assumptions and estimation uncertainties that have a significant risk of resulting in a material adjustment within the next financial year are discussed in the following notes:

Accounting estimates and judgements	Note
Revenue recognition	2.1
Long-term employee benefits	3.1.2
Depreciation methods, useful lives and residual values of property, plant and equipment	4.1
Impairment of assets and amortisation policy	4.3
Right-of-use assets	4.4
Inventories	5.2
Recovery of deferred tax assets	7.2
Fair value assets and liabilities	8.2

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

2. OUR REVENUE

2.1. Revenue from customers

The following disaggregates revenue through service and nature of goods sold, geographical location and type of contract.

	2023	2022
	\$'000	\$'000
Rendering of services	346,072	327,373
Sale of goods	21,960	<u>22,331</u>
	<u>368,032</u>	<u>349,704</u>
Disaggregation of revenue		
<i>Type of service</i>		
Infrastructure	73,402	64,391
Waste management	67,178	64,501
Open space	81,636	90,771
Utilities	118,815	102,947
Other	5,041	<u>4,763</u>
	<u>346,072</u>	<u>327,373</u>
<i>Type of goods</i>		
Asphalt	21,960	<u>22,331</u>
	<u>21,960</u>	<u>22,331</u>
<i>Geographical region</i>		
VIC	272,508	264,113
NSW	60,750	53,735
QLD	8,413	9,249
ACT	4,787	4,693
TAS	21,574	<u>17,914</u>
	<u>368,032</u>	<u>349,704</u>
<i>Timing of revenue recognition</i>		
Products and services transferred over time	346,072	327,373
Products transferred at a point in time	21,960	<u>22,331</u>
	<u>368,032</u>	<u>349,704</u>
<i>Type of contract</i>		
Contract Revenue	204,934	191,697
Non-Contract Revenue	163,098	<u>158,007</u>
	<u>368,032</u>	<u>349,704</u>
Contract liabilities (deferred revenue)	5,695	5,396

The Group recognised \$5.1m of revenue in 2022-23, which was deferred revenue as at 30 June 2022, following the satisfaction of specific performance obligations during the year.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

2. OUR REVENUE (continued)

Remaining performance obligations

	FY2024 \$'000	FY2025 to FY2028 \$'000	>FY2028 \$'000
Expected contract revenue from existing contracts	170,915	403,727	117,762

Recognition and measurement

Rendering of services refers to revenue from service contracts and is recognised over time as the services are provided. Invoices are issued according to contractual terms and are usually payable within 30 days. The Group determines its progress in satisfying these related performance obligations with reference to the proportion of costs incurred to date compared to the estimated total costs of the contract. Administrative overheads are not included in the costs of the contract.

Revenue from work performed other than under a service contract is recognised when the services have been provided. Invoices are raised at that point in time and usually payable within 30 days.

Revenue from the sale of goods is recognised when the goods have been accepted by customers at our premises. Invoices are generated at that point in time and are usually payable within 30 days.

Contract liabilities include income paid in advance where no performance obligation is met.

Critical accounting estimates and judgement

Where the outcome of a contract cannot be reliably estimated, contract costs are recognised as and when expenses are incurred and where it is probable that the costs will be recovered, revenue is recognised to the extent of costs incurred.

2.2. Other income

	2023 \$'000	2022 \$'000
Gain on disposal of property, plant and equipment, net of costs	1,756	515
Interest received	212	57
	<u>1,968</u>	<u>572</u>

The gain on disposal of property, plant and equipment is a result from normal operating activities.

Recognition and measurement

Interest income is recognised on a time proportionate basis that takes into account the effective yield on the financial asset.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

3. THE COST OF OUR OPERATIONS

3.1. Employee benefits and employee provisions

3.1.1. Employee benefits expenses

	2023	2022
	\$'000	\$'000
Employee benefits	<u>133,511</u>	<u>133,149</u>
	<u>133,511</u>	<u>133,149</u>

Employee benefits predominantly relate to salaries and wages and related on-costs.

Recognition and measurement

Employee benefits are expensed as the related service is provided.

Superannuation

Accumulation funds

Citywide Service Solutions Pty Ltd makes employer superannuation contributions for its employees to complying accumulation superannuation funds. The accumulation funds, (including the Local Authorities Superannuation Fund's accumulation category, Vision Super Saver), receive employer and employee contributions on a progressive basis. Employer contributions are normally based on a fixed percentage of employee earnings (2023: 10.5% and 2022: 10.0% required under Superannuation Guarantee Legislation). No further liability accrues to the employer as the superannuation benefits accruing to employees are represented by their share of the net assets of each individual fund.

Defined contribution plan

A defined contribution plan is a post-employment benefit plan under which the Group pays fixed contributions into a separate entity and will have no legal or constructive obligation to pay further amounts. Obligations for contributions to defined contribution plans are recognised as employee benefits expenses in profit or loss in the periods which services are rendered by employees.

Defined benefits plan

The Company participates in a multi-employer defined benefits plan for which sufficient information is not available to use defined benefits accounting. As such, it accounts for contributions to those plans as if they were defined contributions plans rather than defined benefits plan accounting as allowed under AASB 119 Employee Benefits.

The Fund's defined benefit plan is not open to new members. As the plan's assets and liabilities are pooled and are not allocated by employer, the Actuary is unable to reliably allocate benefit liabilities, assets and costs between employers. As provided under Paragraph 32 (b) of AASB 119 Employee Benefits, Citywide Service Solutions Pty Ltd does not use defined benefit accounting for these contributions.

Citywide Service Solutions Pty Ltd makes employer contributions to the defined benefits category of the Fund at rates determined by the Trustee on the advice of the Fund's Actuary. The most recent full actuarial investigation conducted by the Fund's Actuary is at 30 June 2023 with the Group making the following contributions, in line with the City of Melbourne:

- 13% of salaries for active defined benefit members; and
- top-up payments for exiting members equal to the benefit payment less the vested benefit adjusted for the vested benefit index (VBI), where the VBI is less than 100%. At 30 June 2023, the Fund's Actuary estimated the VBI to be 146.8%.

	2023	2022
	\$'000	\$'000
Employer contributions to complying superannuation funds	9,842	7,802
Employer contributions payable to complying superannuation funds at reporting date	946	879

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

3. THE COST OF OUR OPERATIONS (continued)

3.1.2. Employee benefits provisions

	2023	2022
	\$'000	\$'000
Current expected to be settled within 12 months		
Annual leave	9,526	10,015
Long service leave	<u>393</u>	<u>642</u>
	<u>9,919</u>	<u>10,657</u>
Current expected to be settled after 12 months		
Long service leave	<u>5,042</u>	<u>4,736</u>
	<u>5,042</u>	<u>4,736</u>
Total current balance	<u>14,961</u>	<u>15,393</u>
Non-current		
Long service leave	<u>761</u>	<u>871</u>
	<u>761</u>	<u>871</u>

Recognition and measurement

A liability is recognised for benefits accruing to employees in respect of wages and salaries, annual leave, long service leave and other employee benefits when it is probable that settlement will be required and they are capable of being measured reliably through the below method:

- Short-term employee benefits - measured at their nominal values using the remuneration rate expected to apply at the time of settlement plus related on costs in respect of employees' services up to reporting date.
- Long-term employee benefits - measured as the present value of the estimated future cash outflows to be made by the Group in respect of services provided by employees up to reporting date. Re-measurements are recognised in profit or loss in the period in which they arise.

Critical accounting estimates and judgement

For long-term employee benefits, the calculation of the present value of the estimated future cash outflows requires the following key assumptions:

	2023	2022
Discount rate	4.0% - 4.4%	2.4% - 3.7%
Wage inflation rate	3.25%	3.0%
Settlement period	7 years	7 years

3.2. Contractor costs

	2023	2022
	\$'000	\$'000
Civil services	37,259	25,790
Open space services	17,249	20,396
Environmental services	11,125	8,564
Utilities services	35,129	24,089
Other services	<u>58</u>	<u>69</u>
	<u>100,820</u>	<u>78,908</u>

Recognition and measurement

Contractor costs are recognised when the services have been provided.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

3. THE COST OF OUR OPERATIONS (continued)

3.3. Materials and services

	2023	2022
	\$'000	\$'000
Raw materials and consumables used	56,076	54,855
Fleet costs	15,845	14,530
Waste tipping	<u>19,389</u>	<u>19,614</u>
	<u>91,310</u>	<u>88,999</u>

Recognition and measurement

Raw materials and consumables used relate to inventories that were consumed as part of services provided and are recognised as an expense during the period when consumed. Costs associated with fleet and waste tipping services are recognised when the services have been received.

3.4. Other expenses

	2023	2022
	\$'000	\$'000
Occupancy costs	4,289	3,801
Finance cost – interest charges paid	1,004	264
Auditors' remuneration:		
Audit of financial statements - Victorian Auditor-General's Office	125	115
Internal audit services - PwC Australia	245	204
Consultancy	2,702	3,028
IT maintenance & subscriptions	3,648	3,345
Administrative related expenses	2,271	835
Insurance	2,865	2,058
Legal costs	383	591
Equipment repair, maintenance & tools	5,629	4,424
Equipment hire	3,200	2,862
Training	817	658
Other expenses	<u>2,599</u>	<u>1,763</u>
	<u>29,777</u>	<u>23,948</u>

Recognition and measurement

Occupancy costs include rates, utilities and facility maintenance costs. Occupancy costs are recognised when the benefits are consumed.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

4. ASSETS AVAILABLE TO SUPPORT OUR FUNCTIONS

4.1. Property, plant and equipment

	Land	Buildings	Work in progress	Plant and equipment	Motor vehicles	Leasehold improvements	Total
		Portables: 5-10 years					
Critical accounting estimates and judgement	Not applicable	Other: 40 years	Not applicable	1 - 15 years	3 - 10 years	Various ⁽¹⁾	
Depreciation policy							
2023	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Cost or fair value							
Opening balance	56,900	4,894	2,410	43,135	84,172	7,856	199,367
Additions	-	-	1,339	818	3,679	1,411	7,247
Disposals	-	-	(58)	(1,591)	(7,223)	(47)	(8,919)
Assets held for sale	-	-	-	643	1,816	-	2,459
Revaluation adjustment	46,300	-	-	-	-	-	46,300
Transfers of assets	-	-	(527)	416	111	-	-
Closing balance	103,200	4,894	3,164	43,421	82,555	9,220	246,454
Accumulated depreciation and impairment							
Opening balance	-	(2,734)	-	(30,578)	(55,145)	(4,216)	(92,673)
Depreciation	-	(170)	-	(2,830)	(7,275)	(912)	(11,187)
Disposals	-	-	-	1,514	6,458	11	7,983
Assets held for sale	-	-	-	(631)	(1,393)	-	(2,024)
Transfers of assets	-	-	-	-	-	-	-
Closing balance	-	(2,904)	-	(32,525)	(57,355)	(5,117)	(97,901)
Carrying value 30 June 2023	103,200	1,990	3,164	10,896	25,200	4,103	148,553
2022							
Cost or fair value							
Opening balance	56,900	4,894	2,695	41,379	86,577	6,358	198,803
Additions	-	-	1,441	2,732	1,795	610	6,578
Disposals	-	-	-	(557)	(2,998)	-	(3,555)
Assets held for sale	-	-	-	(643)	(1,816)	-	(2,459)
Transfers of assets	-	-	(1,726)	224	614	888	-
Closing balance	56,900	4,894	2,410	43,135	84,172	7,856	199,367
Accumulated depreciation and impairment							
Opening balance	-	(2,543)	-	(28,361)	(51,384)	(3,335)	(85,623)
Depreciation	-	(191)	-	(3,331)	(8,071)	(891)	(12,484)
Disposals	-	-	-	528	2,882	-	3,410
Assets held for sale	-	-	-	631	1,393	-	2,024
Transfers of assets	-	-	-	(45)	35	10	-
Closing balance	-	(2,734)	-	(30,578)	(55,145)	(4,216)	(92,673)
Carrying value 30 June 2022	56,900	2,160	2,410	12,557	29,027	3,640	106,694

¹⁾ The cost of improvements to or on leasehold properties is depreciated over the shorter of the unexpired period of the lease or the estimated useful life of the improvement to the Group. The ranges of expected useful lives to the Group are unchanged from last year, with the majority of these assets being depreciated over 5 years.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

4. ASSETS AVAILABLE TO SUPPORT OUR FUNCTIONS (continued)

4.1. Property, plant and equipment (continued)

Recognition and measurement

Buildings, plant and equipment and motor vehicles

Buildings, plant and equipment and motor vehicles are stated at historical cost less accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the item and subsequent costs incurred to replace parts that are eligible for capitalisation. When each major inspection is performed, its cost is recognised on the carrying amount of the plant and equipment as a replacement only if eligible for capitalisation. All other repairs and maintenance costs are recognised in the statement of profit or loss and other comprehensive income as incurred. Depreciation is calculated on a straight-line basis and recognised to write off the cost of assets over their useful lives.

Land

The revalued land is located in Australia and is stated at fair value based on periodic but at least triennial valuations by external independent valuers. Fair value of land was determined using:

- a) The direct sales comparison approach (on a rate per square meter of land area basis) that reflects recent transaction prices for similar properties. Sales evidence utilised by the valuer comprise improvements, and to ensure a consistent analytical methodology, deductions for demolition improvements were not considered; and
- b) Part of the land is leased to a long term tenant. This portion of the land has been valued using a combination of the present value of the direct sales comparison approach and the income approach.

The land exists in the Arden precinct which is subject to future planning conditions. A Planning Scheme Amendment for the Arden Structure Plan was gazetted on 28th July 2022.

The most recent revaluation was completed on 30 June 2023 and performed by Charter Keck Cramer, a licensed estate agent and an accredited independent valuer who has appropriate qualifications and recent experience in the fair value measurement of properties in the relevant locations. The highest and best use of the freehold land is redevelopment and continued industrial and commercial use.

The fair value of land is categorised as Level 2 and Level 3 within the fair value hierarchy (refer to Note 8.2) and the fair value of land is \$103,200,000 (2022: \$56,900,000). The historical cost of land is \$5,741,000.

For details relating to the revaluation of land reserve recorded within equity refer to Note 6.1.

De-recognition of property, plant and equipment

An item of property, plant and equipment is derecognised upon disposal or when no further future economic benefits are expected from its use.

Critical accounting estimates and judgement

Depreciation methods, estimated residual values and useful lives are reviewed at the end of each reporting period and adjusted prospectively, if appropriate.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

4. ASSETS AVAILABLE TO SUPPORT OUR FUNCTIONS (continued)

4.2. Cash and cash equivalents

	2023 \$'000	2022 \$'000
Current		
Cash and cash equivalents	<u>10,220</u>	<u>9,166</u>
	<u>10,220</u>	<u>9,166</u>

Cash at bank attracts interest rates of 2023: 1.70% - 4.45% (2022: 0 - 0.70%).

Cash and cash equivalents comprise cash at bank and on hand. For the purpose of the Consolidated Statement of Cash Flows, cash and cash equivalents consist of cash as defined above, net of outstanding bank overdrafts.

Banking Facilities

The Banking Facilities were renewed in July 2022. The renewed Banking Facilities are comprised of a \$38.7m Multi Option Facility with interchangeable limits between a Revolving Asset Finance Facility (2023: \$0.0m (2022: \$20.0m)), Cash Advance Facility (2023: \$36.2m (2022: \$16.2m)) and an Overdraft Facility (2023: \$2.5m (2022: \$2.5m)). The facilities are secured with a 1st ranking fixed and floating charge over the net assets of the Group. There were \$25.0m of borrowings drawn at 30 June 2023 (2022: \$13.2m). Subject to the continuance of satisfactory covenants achievement, the banking facilities may be drawn at any time. The banking facilities may be terminated by the bank if the Group defaults under the loan agreement. The facilities expire on 27 July 2025.

	2023 \$'000	2022 \$'000
Reconciliation of net cash provided by operating activities to net profit after income tax equivalents		
Net (Loss)/profit after income tax equivalents	(1,899)	4,497
Non-cash items in operating profit:		
Depreciation / amortisation of non-current assets	16,892	18,373
Net (gain) / loss on disposal of non-current assets	(1,756)	(515)
Provision for doubtful debts	(96)	135
Interest paid - lease liabilities	394	470
Changes in operating assets and liabilities:		
(Increase)/decrease in prepayments, trade and other receivables	(422)	(4,295)
(Increase)/decrease in amounts owing by ultimate parent entity	(4,544)	5,542
(Increase)/decrease in inventories	678	(1,151)
(Increase)/decrease in deferred tax equivalent assets	779	192
Increase/(decrease) in trade and other payables	(3,365)	(5,310)
Increase/(decrease) in employee entitlements	(542)	1,225
Increase/(decrease) in current tax equivalent liabilities	(2,385)	(1,250)
Increase/(decrease) in other liabilities	9	1,442
Increase/(decrease) in other provisions	<u>1,624</u>	<u>-</u>
Net cash flows from operating activities	<u>5,367</u>	<u>19,355</u>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

4. ASSETS AVAILABLE TO SUPPORT OUR FUNCTIONS (continued)

4.3. Intangible assets

	Goodwill	Software	Customer relationships	Total
Critical accounting estimates and judgement				
Amortisation policy	Not applicable	3 - 5 years	5 years	
2023	\$'000	\$'000	\$'000	\$'000
Cost				
Opening balance	39,891	1,497	4,567	45,955
Disposals	-	(28)	-	(28)
Closing balance	39,891	1,469	4,567	45,927
Accumulated amortisation and impairment				
Opening balance	(9,339)	(1,035)	(2,961)	(13,335)
Amortisation	-	(235)	(882)	(1,117)
Disposals	-	17	-	17
Closing balance	(9,339)	(1,253)	(3,843)	(14,435)
Carrying value 30 June 2023	30,552	216	724	31,492
2022				
Cost				
Opening balance	39,891	1,497	4,567	45,955
Closing balance	39,891	1,497	4,567	45,955
Accumulated amortisation and impairment				
Opening balance	(9,339)	(734)	(1,977)	(12,050)
Amortisation	-	(301)	(984)	(1,285)
Closing balance	(9,339)	(1,035)	(2,961)	(13,335)
Carrying value 30 June 2022	30,552	462	1,606	32,620

Recognition and measurement

Software research and development

Expenditure on research activities is recognised in the profit or loss as incurred. Development expenditure is capitalised only if the expenditure can be measured reliably, the product or process is technically and commercially feasible, future economic benefits are probable and the Group intends to and has sufficient resources to complete development and to use or sell the asset. Otherwise, it is recognised in profit or loss as incurred. Subsequent to initial recognition, development expenditure is measured at cost less accumulated amortisation and any accumulated impairment losses.

Goodwill

Goodwill acquired in a business combination is measured at cost as established at the date of the business combination and subsequently measured at cost less any accumulated impairment losses. The cost represents the excess of the cost of a business combination over the fair value of the identifiable assets, liabilities and contingent liabilities acquired.

Customer relationship assets

Customer relationships acquired as part of a business combination are recognised separately from goodwill and carried at fair value at the date of acquisition less accumulated amortisation and any accumulated impairment losses. Any deferred tax liabilities related to customer relationships are calculated and recorded as a part of goodwill. Customer relationships are amortised on a straight-line basis over their useful economic life.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

4. ASSETS AVAILABLE TO SUPPORT OUR FUNCTIONS (continued)

4.3. Intangible assets (continued)

Impairment of assets

The Group tests assets to ensure that they are not carried above their recoverable amounts:

- annually, or more frequently if events or changes in circumstances indicate that the assets may be impaired, for goodwill and intangible assets that have an indefinite useful life; and
- for all other assets whenever an indication of impairment may exist.

An impairment loss is recognised in profit or loss for the amount by which the asset's carrying amount exceeds its recoverable amount. For the purpose of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash inflows that are largely independent of the cash inflows from other assets or groups of assets (cash-generating units or CGUs).

The recoverable amount of the asset, being the higher of the asset's fair value less costs of disposal and fair value in use, is compared to the asset's carrying value. The excess of the asset's carrying value over its recoverable amount is expensed to other comprehensive income.

Non-financial assets other than goodwill that suffered impairment are reviewed for possible reversal of the impairment at each reporting date. When an impairment loss subsequently reverses, the carrying amount of the asset (or CGU) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (or CGU). A reversal of an impairment loss is recognised immediately in profit or loss, unless the relevant asset is carried at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

Allocation of goodwill to CGUs

For the purposes of the annual impairment testing, goodwill is allocated to the consolidated entity's operating divisions. The aggregate carrying amounts of goodwill allocated to each CGU are as follows:

	2023	2022
	\$'000	\$'000
Victoria operations	9,588	9,588
NSW/ACT operations	3,325	3,325
Technigro	6,188	6,188
Gordon McKay	4,104	4,104
Frontline Electrical	2,887	2,887
Ultegra	4,460	4,460
	<u>30,552</u>	<u>30,552</u>

The recoverable amount of each CGU has been determined based on its value in use, determined by discounting the future cash flows to be generated from the continuing use of the CGU.

The recoverable amount for each CGU was determined to be in excess of the carrying value and therefore no impairment was recognised.

Key assumptions used in the discounted cash flow projections

Future cash flows have been based on the financial year 2024 budget and overlaid with appropriate discount and growth rates. The discount and growth rate assumptions are as follows:

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

4. ASSETS AVAILABLE TO SUPPORT OUR FUNCTIONS (continued)

4.3. Intangible assets (continued)

	2023	2022
Discount rate (WACC) - Victoria operations	6.80%	5.80%
Discount rate (WACC) - NSW/ACT operations	6.80%	5.80%
Discount rate (WACC) - Technigro	6.80%	5.80%
Discount rate (WACC) - Gordon McKay	7.90%	5.80%
Discount rate (WACC) - Frontline Electrical	7.90%	5.80%
Discount rate (WACC) - Ultegra	7.90%	5.80%
Discount rate (WACC) - Group	7.30%	5.80%
Budgeted EBITDA growth rate	2.80%	2.95%

The discount rate used is a post-tax measure based on the company's weighted average cost of capital (WACC). The WACC has been determined in conjunction with professional valuation advice received from an independent consulting firm.

Each CGU has five years of cash flows included in its discounted cash flow model and a terminal growth rate thereafter. The discounted cash flow models the first year cash flow which is based on the financial year 2024 budget. For the purposes of calculating a terminal value after 5 years' management has estimated a long term growth rate based on past experience and expectations for the future.

Management has identified that a reasonably possible change in two key assumptions could cause the carrying amount to exceed the recoverable amount. The following table shows the amount by which these two assumptions would need to change individually for the estimated recoverable amount to be equal to the carrying amount:

	2023	2022
Discount rate (WACC)	0.73%	1.85%
Budgeted EBITDA growth rate	(0.77)%	(1.25)%

Derecognition of intangible assets

Gains or losses arising from de-recognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognised in the statement of profit or loss when the asset is de-recognised.

Critical accounting estimates and judgement

Estimation of recoverable amount

The recoverable amounts of CGUs have been determined based on value in use calculations using discounted cash flow projections based on the budget approved by the Board for the next financial year and management's forecasts covering a five-year period. These calculations require the use of assumptions as outlined above.

Fair value calculation

The fair value of customer relationships acquired is calculated considering the estimated future recurring revenues from existing customers in the acquired operations at the date of the acquisition. The calculation involves the development of expected cash flows discounted at an appropriate discount rate. Projecting the expected cash flows involves estimating the likelihood of existing customers extending and renewing long-term contracts based on historical observations. The estimated useful life for amortisation is determined based on that assessment.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

4. ASSETS AVAILABLE TO SUPPORT OUR FUNCTIONS (continued)

4.4. Right-of-use assets

The Group leases many assets including building and vehicles. Information about leases for which the Group is a lessee is presented below.

	Buildings	Motor vehicles	Total
	\$'000	\$'000	\$'000
2023			
Opening balance	12,610	809	13,419
Additions	-	194	194
Amortisation	(3,289)	(1,299)	(4,588)
Leases terminated	(55)	(2)	(57)
Lease modification	638	933	1,571
Closing balance	9,904	635	10,539

Total as at 30 June 2023 represented by

Cost	20,862	5,491	26,353
Accumulated Depreciation	(10,958)	(4,856)	(15,814)
Total	9,904	635	10,539

2022

Opening balance	13,928	1,835	15,763
Additions	894	-	894
Amortisation	(3,223)	(1,381)	(4,604)
Leases terminated	-	(33)	(33)
Lease modification	1,011	388	1,399
Closing balance	12,610	809	13,419

Total as at 30 June 2022 represented by

Cost	20,324	4,780	25,104
Accumulated Depreciation	(7,714)	(3,971)	(11,685)
Total	12,610	809	13,419

Critical accounting estimates and judgement

The Group recognises a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the earlier of the end date of the useful life of the right-of-use asset or the end of the lease term. The estimated useful lives of right-of-use assets are determined on the same basis as those of property and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain re-measurements of the lease liability.

The table below describes the nature of the Group's leasing activities by type of right-of-use asset recognised on the Statement of Financial Position.

Right-of-use asset	No of assets leased	Range of remaining term	No of leases with renewal options	No of leases with termination options
Buildings	26	1 - 9 years	7	0
Motor vehicles	261	1 - 5 years	0	0

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

5. OTHER ASSETS AND LIABILITIES

5.1. Trade and other receivables

	2023	2022
	\$'000	\$'000
Current		
Trade receivables	40,895	38,938
Less: Allowance for impairment of receivables	<u>(287)</u>	<u>(383)</u>
	40,608	38,555
Amounts owing from ultimate parent entity	15,611	11,067
Other debtors	<u>210</u>	<u>10</u>
	56,429	49,632

Classification of financial assets

AASB 9 contains three principal classification categories for financial assets: measured at amortised cost, fair value through other comprehensive income (FVOCI) and fair value through profit or loss (FVTPL). The classification of financial assets under AASB 9 is generally based on the business model in which a financial asset is managed and its contractual cash flow characteristics.

Recognition and measurement

Receivables are recognised at the amounts due for settlement and are usually collected within 30 days of recognition. Collectability of trade receivables is reviewed on an ongoing basis. Debts that are known to be uncollectible are written off when identified. An allowance for doubtful debts is raised when there is evidence that the Group may not be able to collect the debt.

	2023	2022
	\$'000	\$'000
Movement in allowance for impairment		
Opening balance	(383)	(248)
Net remeasurement of loss allowance	96	(266)
Amounts written-off	<u>-</u>	<u>131</u>
Closing balance	(287)	(383)

Impaired trade and other receivable

The Group has recognised \$96,000 gain (loss in 2022: \$266,000) in the Statement of Profit or Loss and Other Comprehensive Income in respect of bad and doubtful trade receivables.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

5. OTHER ASSETS AND LIABILITIES (continued)

5.2. Inventories

	2023 \$'000	2022 \$'000
Current		
Inventories	<u>1,995</u>	<u>2,673</u>
	<u>1,995</u>	<u>2,673</u>

Recognition and measurement

Impairment losses on Inventories are presented under 'other expenses', similar to the presentation under AASB 139, and not presented separately in the Statement of Profit or Loss and Other Comprehensive Income due to materiality considerations.

Net realisable value represents the estimated selling price in the ordinary course of business, less estimated costs of completion and the estimated costs necessary to make the sale.

Stores and raw materials are stated at the lower of cost and net realisable value. Costs have been assigned to inventory quantities on hand at reporting date using the weighted average cost method. The cost of purchase comprises the purchase price including taxes (other than those subsequently recoverable by the entity from the taxing authorities) transport, handling and other costs directly attributable to the acquisition of raw materials. Volume discounts and rebates are included in determining the cost of purchase.

5.3. Other financial assets

	2023 \$'000	2022 \$'000
Current		
Term deposit	<u>1,500</u>	-
	<u>1,500</u>	-

5.4. Other assets

	2023 \$'000	2022 \$'000
Current		
Accrued revenue - Unbilled services	6,529	6,906
Prepayments	5,432	6,888
Other current assets	26	24
Assets held for sale	-	436
	<u>11,987</u>	<u>14,254</u>

Recognition and measurement

Accrued revenue

Accrued revenue relates to services for which revenue has been recognised during the period but the services have not yet been billed to the customer at the end of the reporting period. Accrued revenue is recognised at the time the service is provided.

Prepayments

Payments for goods and services which are to be provided in future years are recognised as prepayments.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
 FOR THE YEAR ENDED 30 JUNE 2023**

5. OTHER ASSETS AND LIABILITIES (continued)

5.5. Trade and other payables

	2023	2022
	\$'000	\$'000
Current		
Trade and other payables	41,397	44,714
Contingent consideration for acquisitions	-	1,087
Amount owing to ultimate parent entity	-	48
Security Deposits	<u>3</u>	<u>3</u>
	<u>41,400</u>	<u>45,852</u>

Trade and other payables

Payables represent liabilities for goods and services provided to the Group prior to the end of the financial year and which are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

Contingent consideration for acquisitions

As part of the acquisitions of the Gordon McKay, Frontline Electrical and Ultegra businesses, the Group recognised a liability in the Prior Year for contingent consideration which was payable if certain earnings targets were met and key employees and customers were retained by the acquired entity. This contingent consideration was therefore taken into account in determining the amount of goodwill on acquisition. During the Current Year payment was made of the contingent consideration as certain earnings targets were met and key employees and customers were retained by the acquired entity.

5.6. Contract liabilities

	2023	2022
	\$'000	\$'000
Current		
Contract liabilities	<u>5,695</u>	<u>5,396</u>
	<u>5,695</u>	<u>5,396</u>

Contract liabilities

Contract liabilities includes income paid in advance but not brought to account as performance obligations are yet to be met.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

5. OTHER ASSETS AND LIABILITIES (continued)

5.7. Lease liabilities

The Group has leases for Buildings and Motor Vehicles. With the exception of short-term leases and leases of low-value underlying assets, each lease agreement that falls under AASB 16 Leases is reflected on the Statement of Financial Position as a right-of-use asset and a lease liability. The Group classifies its right-of-use assets in a consistent manner to its property, plant and equipment (see Note 4.4).

Each lease agreement generally imposes a restriction that the right-of-use asset can only be used by the Group, unless there is a contractual right for the Group to sublet the asset to another party. Leases are either non-cancellable or may only be cancelled by incurring a substantive termination fee.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Group's incremental borrowing rate. The Group uses a discount rate of 3% (2022: 3%).

Lease payments included in the measurement of the lease liability comprise of the following:

- Fixed payments, including in-substance fixed payments; and
- The exercise price under a purchase option that the Group is reasonably certain to exercise, lease payments in an optional renewal period if the Group is reasonably certain to exercise an extension option, and penalties for early termination of a lease unless the Group is reasonably certain not to terminate early.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

Lease payments not recognised as a liability

The Group has elected not to recognise a lease liability for short term leases (leases with an expected term of 12 months or less) or for leases of low value assets considered under \$10,000. Payments made under such leases are expensed on a straight-line basis.

The undiscounted contractual cash flows below do not include lease payments under renewal/extension options that the Group is reasonably certain to exercise. The payments under these renewal/extension options are included in lease liabilities recognised in the Statement of Financial Position.

	2023 \$'000	2022 \$'000
Amounts recognised in the Statement of Profit or Loss and Other Comprehensive Income		
Interest on lease liabilities	394	470
Expenses relating to short-term leases	<u>100</u>	<u>100</u>
	<u>494</u>	<u>570</u>
	2023 \$'000	2022 \$'000
Maturity analysis - undiscounted contractual cash flows		
Less than one year	3,682	4,122
One to five years	6,057	7,307
More than five years	<u>7,581</u>	<u>4,265</u>
Total undiscounted contractual cash flows	<u>17,320</u>	<u>15,694</u>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
 FOR THE YEAR ENDED 30 JUNE 2023**

5. OTHER ASSETS AND LIABILITIES (continued)

5.7. Lease liabilities (continued)

	2023	2022
	\$'000	\$'000
Lease liabilities recognised in the Statement of Financial Position		
Current	3,221	3,751
Non-current	<u>7,769</u>	<u>10,085</u>
	<u>10,990</u>	<u>13,836</u>

	2023	2022
	\$'000	\$'000
Amounts recognised in Statement of Cash Flows		
Total cash outflow for leases	(4,875)	(5,080)
Represented by:		
Repayment of lease liabilities	(4,481)	(4,610)
Interest paid - lease liabilities	(394)	(470)

5.8. Loans and borrowings

	2023	2022
	\$'000	\$'000
Current		
Secured bank loan	-	<u>13,200</u>
	-	<u>13,200</u>
Non-current		
Secured bank loan	<u>25,000</u>	-
	<u>25,000</u>	-

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
 FOR THE YEAR ENDED 30 JUNE 2023**

5. OTHER ASSETS AND LIABILITIES (continued)

5.9. Provisions

	2023	2022
	\$'000	\$'000
Current		
Restructuring costs	356	-
Onerous contracts	<u>1,268</u>	<u>-</u>
	<u>1,624</u>	<u>-</u>

Recognition and measurement

Restructuring costs

During 2023, a provision of \$356,246 was made to cover the costs associated with a restructuring programme in a measure to reduce costs and to enable the Group to adapt its size to current market conditions by reducing the Group's workforce. Steps have been taken to implement a detailed plan and discussions with affected personnel have created a valid expectation that the restructuring is being carried out. The provision recognised comprises the expected severance payments and employee entitlements (including notice period) based on the employee's years of service. The restructuring is expected to be completed by August 2023.

Onerous contracts

A provision for onerous contracts is measured at the present value of the lower of the expected cost of terminating the contract and the expected net cost of continuing with the contract, which is determined based on the incremental costs of fulfilling the obligation under the contract and an allocation of other costs directly related to fulfilling the contract.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

6. OUR CAPITAL STRUCTURE

6.1. Equity and reserves

Contributed equity

	2023 \$'000	2022 \$'000
Ordinary shares - fully paid	18,406	18,406

Movement in ordinary share capital

	2023		2022	
	No.	\$'000	No.	\$'000
Balance at start of year	18,405,629	18,406	18,405,629	18,406
Shares issued	-	-	-	-
Balance at end of year	18,405,629	18,406	18,405,629	18,406

Recognition and measurement

Ordinary shares

Ordinary shares are classified as equity. Ordinary shares participate in dividends and the proceeds on winding up of the parent entity in proportion to the number of shares held. On a show of hands every holder of ordinary shares present at a meeting in person or by proxy is entitled to one vote, and upon a poll each share is entitled to one vote.

The Group regards total equity, being issued capital, asset revaluation reserve and retained profits, as capital. The objective of the Group is to provide a strong capital base so as to maintain shareholders' confidence and to sustain future development of the business. The Board of Directors monitors the return of capital as the level of dividends to shareholders.

The Group seeks to maintain a balance between higher returns that might be possible with higher levels of borrowings and the advantages and security afforded by a sound capital position. The weighted average interest expense on interest bearing borrowings during the period was 4.53% (2022: 1.51%). The Group's net debt (total borrowings less cash and cash equivalents) to total equity was 0.08 (2022: 0.03). There were no changes in the Group's approach to capital management during the year.

	2023 \$'000	2022 \$'000
Retained earnings and reserves		
Retained profits at the beginning of the financial year	61,461	60,964
Net (loss)/profit attributable to members of the company	<u>(1,899)</u>	<u>4,497</u>
Total available for appropriation	59,562	65,461
Dividends provided for or paid (Note 6.4)	<u>-</u>	<u>(4,000)</u>
Retained profits at the end of the financial year	59,562	61,461
Earnings per share for profit attributable to the ordinary equity owners of the Company	(10.3)	24.4
Asset revaluation reserve		
Opening balance	36,772	36,772
Movement	<u>32,410</u>	<u>-</u>
Closing balance	69,182	36,772

A revaluation of land held by the Group was conducted by independent valuers on 30 June 2023. There was an increase in the asset revaluation reserve of \$32.4m at 30 June 2023 (2022: \$0m).

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

6. OUR CAPITAL STRUCTURE (continued)

6.1. Equity and reserves (continued)

Recognition and measurement

The asset revaluation reserve records the revaluation, (net of tax, refer to note 7.2) of the Group's land which is carried at fair value. Any revaluation increase arising on the revaluation of land is recognised in other comprehensive income and accumulated within equity, except to the extent that it reverses a revaluation decrease for the same asset previously recognised in profit or loss, in which case the increase is credited to profit or loss to the extent of the decrease previously expensed. A decrease in the carrying amount is recognised in profit or loss to the extent that it exceeds the balance, if any, held in the asset revaluation reserve relating to a previous revaluation of that asset.

On the subsequent sale or retirement of a revalued land, the attributable revaluation surplus remaining in the asset revaluation reserve is transferred directly to retained earnings.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

6. OUR CAPITAL STRUCTURE (continued)

6.2. Parent entity information

The financial information for the parent entity has been prepared on the same basis as the consolidated financial statements, except for investments in subsidiaries, associates and joint venture entities which are accounted for at cost in the financial statements of the parent entity.

6.2.1. Summary financial information

The individual financial statements of the parent entity show the following aggregate amounts:

	2023 \$'000	2022 \$'000
Statement of Profit or Loss and Other Comprehensive Income		
Profit or (loss) for the year	(3,255)	(564)
Other comprehensive income	-	-
Total comprehensive income	(3,255)	(564)
 Statement of Financial Position		
ASSETS		
Current assets	94,349	90,346
Non-Current assets	162,976	123,628
Total Assets	257,325	213,974
 LIABILITIES		
Current liabilities	59,753	82,395
Non-Current liabilities	65,781	28,944
Total Liabilities	125,534	111,339
 EQUITY		
Contributed equity	18,406	18,406
Retained profit	44,203	47,458
Asset revaluation reserve	69,182	36,772
Total Equity	131,791	102,636

6.2.2. Guarantees

Refer to Note 8.3 for Guarantees issued by the Bank in respect of contracts secured relating to the Company. All Guarantees stated in Note 8.3 relate to the Company.

6.2.3. Capital expenditure commitments

Refer to Note 9.3 for capital expenditure contracted for at the balance sheet date but not recognised as liabilities in the financial report. All capital expenditure commitments stated in Note 9.3 relate to the Company.

6.2.4. Contingent liabilities

The parent entity had no contingent liabilities as at 30 June 2023 and 30 June 2022.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

6. OUR CAPITAL STRUCTURE (continued)

6.3. Subsidiaries and joint operations

Principals of consolidation

The Consolidated Financial Statements incorporate the assets, liabilities and results of the Company and the entities controlled by the Company (its subsidiaries) and joint operations.

Control is achieved where the Company a) has power over the investee; b) is exposed, or has rights, to variable returns from its involvement with the investee; and c) has the ability to use its power to affect its returns. The Company reassesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control listed above.

The financial statements of the subsidiaries are prepared for the same reporting period as the parent entity, using consistent accounting policies. All intra-group transactions, balances, income and expenses are eliminated in full on consolidation.

Income and expenses of subsidiaries acquired or disposed of during the year are included in the Consolidated Statement of Profit or Loss and Other Comprehensive Income from the effective date of acquisition and up to the effective date of disposal, as appropriate.

Recognition and measurement

Subsidiaries and Joint Operations

The Consolidated Financial Statements of the Group include:

Name of Subsidiary/Joint Operation	Principal activity	Date of Acquisition	Country of incorporation	% Equity interest	
				30 June 2023	30 June 2022
Sterling Group Services Pty Ltd	Open Space Management	1 January 2011	Australia	100%	100%
A.W.D. Earthmoving Pty Ltd	Infrastructure	31 May 2012	Australia	100%	100%
Technigro Australia Pty Ltd	Holding Company	1 October 2013	Australia	100%	100%
Technigro Pty Ltd	Open Space Management	1 October 2013	Australia	100%	100%
Citywide Utilities Pty Ltd	Utilities	29 June 2020	Australia	100%	100%
Citywide Asphalt Group (Aus) Pty Ltd	Asphalt Manufacturing	15 January 2016	Australia	50%	50%

Joint Operations

A joint operation is a joint arrangement whereby the parties that have joint control of the arrangement have rights to the assets, and obligations for the liabilities, relating to the arrangement. Joint control is the contractually agreed sharing of control of an arrangement, which exists only when decisions about the relevant activities require unanimous consent of the parties sharing control.

The Group recognises its direct right to the assets, liabilities, revenues and expenses of joint operations and its share of any jointly held or incurred assets, liabilities, revenues and expenses in accordance with the AASB's applicable to the particular assets, liabilities, revenue and expenses. These have been incorporated in the financial statements under the appropriate headings.

When the Group transacts with a joint operation in which Citywide Service Solutions Pty Ltd is a joint operator (such as a sale or contribution of assets), any gains or losses are recognised in the financial statements only to the extent of the other party's interests.

Citywide Asphalt Group (Aus) Pty Ltd

The Group has a 50% interest in a joint arrangement called Citywide Asphalt Group (Aus) Pty Ltd which was set up as a partnership together with Fulton Hogan Industries Pty Ltd for the manufacture and sale of asphalt products. The principal place of business of the joint operation is in Australia.

The joint arrangement agreement requires unanimous consent from all parties for all relevant activities. The two participants own the assets of the partnership as tenants in common and are jointly and severally liable for the liabilities incurred by the partnership. Therefore, it is classified as a joint operation and the Group recognises its direct right to the jointly held assets, liabilities, revenue and expenses.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

6. OUR CAPITAL STRUCTURE (continued)

6.3. Subsidiaries and joint operations (continued)

Guarantee provided to Fulton Hogan Industries Pty Ltd

As part of the joint arrangement, the Group has provided a guarantee up to a maximum of \$7,000,000 in the event the Asphalt joint operation ceases its operations and is permanently closed within 7 years of its commencement on 15th January 2016. Due to changes in law or issue of notices, making of order or direction given by a Government Agency since the commencement date, Fulton Hogan has a right to claim for compensation from the Group. The liability payable on the closure date will be reduced on a straight line basis by the number of months the Asphalt joint operation has operated since the commencement date. As at 30 June 2023, 7 years since commencement has passed with the Asphalt joint operation still in operation; therefore liability for compensation to Fulton Hogan is not payable. As a result, no liability has been recognised.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

6. OUR CAPITAL STRUCTURE (continued)

6.4. Dividends

	2023 \$'000	2022 \$'000
Movement in dividend payable provision		
Balance at beginning of year	4,000	4,200
Additional provisions raised during the year	-	4,000
Amounts paid during the year	<u>(4,000)</u>	<u>(4,200)</u>
Balance at end of year	<u>-</u>	<u>4,000</u>

The Board did not declare a dividend for the 2023 reporting year (2022: \$4,000,000).

Recognition and measurement

Provision is made for the amount of any dividend determined, being appropriately authorised on or before the end of the financial year but not distributed by the year end date.

7. TAXATION

7.1. Income tax

The Income tax equivalents on the profit from continuing operations differ from the amount of prima facie tax equivalents payable on that profit as follows:

	2023 \$'000	2022 \$'000
Prima facie income tax equivalents on the (loss)/profit from continuing operations at 30.0% (2022: 30.0%)	(811)	1,929
Increase tax equivalents payable due to:		
Non-deductible expenses	<u>6</u>	<u>3</u>
Income tax equivalents attributed to operating (loss)/profit	<u>(805)</u>	<u>1,932</u>
Income tax equivalents attributable to operating (loss)/profit comprise:		
Current tax provision	(1,176)	1,701
Deferred income tax liability	(406)	(883)
Deferred income tax asset	<u>777</u>	<u>1,114</u>
	<u>(805)</u>	<u>1,932</u>

Recognition and measurement

The Group is exempt from income tax under section 50-25 of the Income Tax Assessment Act 1997, due to it being wholly owned by the Melbourne City Council, a local government authority.

The Group is subject to paying income tax equivalents to Melbourne City Council, equal to the amount of income tax otherwise payable under the Income Tax Assessment Act 1997. The Group has adopted the provisions of AASB 112 Income Tax to account for these income tax equivalents.

Income tax equivalents expense comprises current and deferred tax. Current tax and deferred tax are recognised in profit or loss, except when they relate to items that are recognised in other comprehensive income or directly in equity, in which case the current and deferred tax are also recognised in other comprehensive income or directly in equity, respectively. Where current tax or deferred tax arises from the initial accounting for a business combination, the tax effect is included in the accounting for the business combination.

Current tax is the expected tax payable or receivable on the taxable income or loss for the year, using tax rates enacted or substantively enacted at the reporting date. Taxable profit differs from profit before tax as reported in the Consolidated Statement of Profit or Loss and Other Comprehensive Income because of items of income or expense that are taxable or deductible in other years and items that are never taxable or deductible.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

7. TAXATION (continued)

7.2. Deferred tax

	Balance at 1 July	Charge to Income Statement	Charged to Asset Revaluation	Current Year Recognition	Balance at 30 June	Deferred tax assets	Deferred tax liabilities
2023	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Employee benefits	4,732	100	-	-	4,832	4,832	-
Accruals	764	(220)	-	-	544	544	-
Other	294	381	-	-	675	675	-
Depreciation	(1,727)	(892)	-	-	(2,619)	-	(2,619)
Revaluation of land	(15,757)	-	(13,890)	-	(29,647)	-	(29,647)
Customer relationships	(482)	265	-	-	(217)	-	(217)
Right-of-use asset	(4,025)	1,048	-	-	(2,977)	-	(2,977)
Lease liability	4,151	(1,040)	-	-	3,111	3,111	-
Tax assets / liabilities	(12,050)	(358)	(13,890)	-	(26,298)	9,162	(35,460)

	Balance at 1 July	Charge to Income Statement	Charged to Asset Revaluation	Current Year Recognition	Balance at 30 June	Deferred tax assets	Deferred tax liabilities
2022	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Employee benefits	4,447	285	-	-	4,732	4,732	-
Accruals	856	(92)	-	-	764	764	-
Other	226	68	-	-	294	294	-
Depreciation	(916)	(811)	-	-	(1,727)	-	(1,727)
Revaluation of land	(15,757)	-	-	-	(15,757)	-	(15,757)
Customer relationships	(777)	295	-	-	(482)	-	(482)
Right-of-use asset	(5,418)	1,393	-	-	(4,025)	-	(4,025)
Lease liability	5,520	(1,369)	-	-	4,151	4,151	-
Tax assets / liabilities	(11,819)	(231)	-	-	(12,050)	9,941	(21,991)

Recognition and measurement

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the corresponding tax bases used in the computation of taxable profit. Deferred tax is measured at the tax rates that are expected to apply in the period in which the liability is settled or the asset realised based on laws that have been enacted or substantively enacted at reporting date.

Critical accounting estimates and judgement

Deferred tax assets are recognised for all deductible temporary differences only to the extent that it is probable that taxable profits will be available against which those deductible temporary differences can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

8. MANAGING RISK AND UNCERTAINTY

8.1. Financial instruments

Objectives and policies

The Group's principal financial instruments comprise cash assets, receivables, accrued revenue, payables, borrowings, lease liabilities and security deposits. Details of the significant accounting policies and methods adopted, including the criteria for recognition, the basis of measurement and the basis on which income and expenses are recognised, in respect of each class of financial asset, financial liability and equity instrument is disclosed in the sections where the related financial statement line item is disclosed. Risk management is carried out by senior management under policies approved by the Group. These policies include identification and analysis of the risk exposure to the Group and appropriate procedures, controls and risk minimisation.

Market risk

Market risk is the risk that the fair value or future cash flows of our financial instruments will fluctuate because of changes in market prices. The Group's exposures to market risk is primarily through interest rate risk with only insignificant exposure to other price risks and no exposure to foreign currency risk.

Credit risk

The credit risk on financial assets of the Group, is generally the carrying amount net of any provisions for doubtful debts. Debtors risk is managed by ongoing follow up on debts as they fall due.

Interest rate risk

The Group's exposure to interest rate risk and the effective weighted average interest rate for each class of financial asset and financial liability as at 30 June 2023 is set out below. Exposures arise predominantly from assets and liabilities bearing variable interest rates as the Group intends to hold fixed rate assets and liabilities to maturity.

	Note	Floating interest rate \$'000	Non-interest bearing \$'000	Total \$'000
2023				
Financial assets				
Cash and cash equivalents	4.2	10,220	-	10,220
Trade and other receivables	5.1	-	56,429	56,429
Accrued revenue	5.4	-	6,529	6,529
Term deposit	5.3	1,500	-	1,500
		<u>11,720</u>	<u>62,958</u>	<u>74,678</u>
Weighted average interest rate		3.66%		
Financial liabilities				
Trade and other payables	5.5	-	41,397	41,397
Security deposits	5.5	-	3	3
Loans and borrowings	5.8	25,000	-	25,000
Lease liabilities	5.7	-	10,990	10,990
		<u>25,000</u>	<u>52,390</u>	<u>77,390</u>
Weighted average interest rate		4.53%		
Net financial (liabilities) / assets		<u>(13,280)</u>	<u>10,568</u>	<u>(2,712)</u>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

8. MANAGING RISK AND UNCERTAINTY (continued)

8.1. Financial instruments (continued)

	Note	Floating interest rate \$'000	Non-interest bearing \$'000	Total \$'000
2022				
Financial assets				
Cash and cash equivalents	4.2	9,166	-	9,166
Trade and other receivables	5.1	-	49,632	49,632
Accrued revenue	5.4	-	6,906	6,906
		<u>9,166</u>	<u>56,538</u>	<u>65,704</u>
Weighted average interest rate		0.76%		
Financial liabilities				
Trade and other payables	5.5	-	45,849	45,849
Security deposits	5.5	-	3	3
Loans and borrowings	5.8	13,200	-	13,200
Lease liabilities	5.7	-	13,836	13,836
		<u>13,200</u>	<u>59,688</u>	<u>72,888</u>
Weighted average interest rate		1.51%		
Net financial (liabilities) / assets		<u>(4,034)</u>	<u>(3,150)</u>	<u>(7,184)</u>
			2023	2022
			\$'000	\$'000
Ageing of Trade Receivables (net of impairment allowances)				
Current (not yet due)			47,094	43,275
Past due by up to 30 days			3,562	4,382
Past due between 31 and 180 days			5,499	1,773
Past due between 181 and 365 days			274	202
			<u>56,429</u>	<u>49,632</u>

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

8. MANAGING RISK AND UNCERTAINTY (continued)

8.1. Financial instruments (continued)

Liquidity risk

Liquidity risk is the risk that the Group will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset.

The Group's approach to managing liquidity is to ensure, as far as possible, that it will have sufficient liquidity to meet its liabilities when they are due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Group's reputation. The Group has a bank loan facility that it uses to cover working capital requirements as needed (available funds at 30 June 2023 were \$13.7m (2022: \$25.5m)).

Year ended 30 June 2023	6 months or less	6 to 12 months	1 to 5 years	> 5 years	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Contractual maturities					
Liquid financial assets					
Cash and cash equivalents	10,220	-	-	-	10,220
Trade and other receivables	56,429	-	-	-	56,429
Accrued revenue	6,529	-	-	-	6,529
Term deposit	-	1,500	-	-	1,500
	<u>73,178</u>	<u>1,500</u>	<u>-</u>	<u>-</u>	<u>74,678</u>
Financial liabilities					
Trade and other payables	41,397	-	-	-	41,397
Security deposits	3	-	-	-	3
Loans and borrowings	-	-	25,000	-	25,000
Lease liabilities	-	3,682	6,057	7,581	17,320
	<u>41,400</u>	<u>3,682</u>	<u>31,057</u>	<u>7,581</u>	<u>83,720</u>
Net inflow/(outflow)	<u>31,778</u>	<u>(2,182)</u>	<u>(31,057)</u>	<u>(7,581)</u>	<u>(9,042)</u>
Year ended 30 June 2022	6 months or less	6 to 12 months	1 to 5 years	> 5 years	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
Contractual maturities					
Liquid financial assets					
Cash and cash equivalents	9,166	-	-	-	9,166
Trade and other receivables	49,632	-	-	-	49,632
Accrued revenue	6,906	-	-	-	6,906
	<u>65,704</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>65,704</u>
Financial liabilities					
Trade and other payables	45,849	-	-	-	45,849
Security deposits	3	-	-	-	3
Loans and borrowings	13,200	-	-	-	13,200
Lease liabilities	-	4,122	7,307	4,265	15,694
	<u>59,052</u>	<u>4,122</u>	<u>7,307</u>	<u>4,265</u>	<u>74,746</u>
Net inflow/(outflow)	<u>6,652</u>	<u>(4,122)</u>	<u>(7,307)</u>	<u>(4,265)</u>	<u>(9,042)</u>

Recognition and measurement

The carrying amounts of financial assets and liabilities are a reasonable approximation of fair value due to their short-term maturity.

NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 30 JUNE 2023

8. MANAGING RISK AND UNCERTAINTY (continued)

8.1. Financial instruments (continued)

Interest rate sensitivity analysis

Taking into account past performance, future expectations, economic forecasts and management's knowledge and experience in the financial markets, the Group believes that a movement of 75 basis points higher or lower (2022: 175 basis points higher or lower) is reasonably possible.

At reporting date, if interest rates had been 75 basis points higher or lower (2022: 175 basis points higher or lower) and all other variables were held constant, the Group's net profit would decrease by \$166,000 and increase by \$166,000 respectively (2022: decrease by \$306,000 and increase by \$306,000). This is attributable to the Group's exposure to interest rates on its variable rate borrowings.

8.2. Fair value – financial assets and liabilities

A number of the Group's accounting policies and disclosures require the measurement of fair values, for both financial and non-financial assets and liabilities. When measuring the fair value of an asset or a liability, the Group uses observable market data as far as possible. Fair values are categorised into different levels in a fair value hierarchy based on the inputs used in the valuation techniques as follows:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2: inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

If the inputs used to measure the fair value of an asset or a liability fall into different levels of the fair value hierarchy, then the fair value measurement is categorised in its entirety in the same level of the fair value hierarchy as the lowest level input that is significant to the entire measurement.

The Group recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the change has occurred.

Further information about the assumptions made in measuring fair values are included in the relevant note.

For those assets and liabilities for which fair values are determined, the following disclosures are provided:

- carrying amount and the fair value (which would be the same for those assets measured at fair value); and
- which level of the fair value hierarchy was used to determine the fair value.

Where the fair value of the financial instruments is different from the carrying amounts, the following information has been included to disclose the difference.

Fair value of financial instruments measured at amortised cost

The Group considers that the carrying amount of financial instrument assets and liabilities recorded in the financial statements to be a fair approximation of their fair values, because of the short-term nature of the financial instruments and the expectation that they will be paid in full.

Citywide's contractual financial assets and liabilities are measured at amortised cost; none of the classes of financial assets and liabilities are readily traded on organised markets in standardised form.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

8. MANAGING RISK AND UNCERTAINTY (continued)

8.2. Fair value – financial assets and liabilities (continued)

	2023		2022	
	Carrying amount \$'000	Fair value \$'000	Carrying amount \$'000	Fair value \$'000
Financial assets				
Cash and cash equivalents	10,220	10,220	9,166	9,166
Trade and other receivables	56,429	56,429	49,632	49,632
Accrued revenue	6,529	6,529	6,906	6,906
Term deposit	1,500	1,500	-	-
	74,678	74,678	65,704	65,704
Financial liabilities				
Loans and borrowings	25,000	25,000	13,200	13,200
Lease liability	10,990	10,990	13,836	13,836
Trade and other payables	41,397	41,397	45,849	45,849
Security deposits	3	3	3	3
Dividend payable	-	-	4,000	4,000
	77,390	77,390	76,888	76,888

Fair value determination of non-financial physical assets

	Fair value measurement at end of reporting period using			
	Carrying amount as at 30 June 2023 \$'000	Level 1 \$'000	Level 2 \$'000	Level 3 \$'000
Land at fair value	103,200	-	80,600	22,600
	103,200	-	80,600	22,600
	Fair value measurement at end of reporting period using			
	Carrying amount as at 30 June 2022 \$'000	Level 1 \$'000	Level 2 \$'000	Level 3 \$'000
Land at fair value	56,900	-	56,900	-
	56,900	-	56,900	-

There have been no transfers between levels during the period.

The fair value of the financial assets and liabilities is included at the amount at which the instrument could be exchanged in a current transaction between willing parties, other than in a forced or liquidation sale. The following methods and assumptions were used to estimate fair value.

Land is valued using a combination of the direct sales comparison approach; whereby assets are compared to recent comparable sales of comparable assets that are considered to have a nominal value and the income approach.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

8. MANAGING RISK AND UNCERTAINTY (continued)

8.3. Contingencies

Contingent liabilities

Guarantees issued by the Bank in respect of contracts secured of \$18,428,930 (2022: \$13,864,803).

Recognition and measurement

Contingent assets and contingent liabilities are not recognised in the statement of financial position but are disclosed by way of a note and, if quantifiable, are measured at nominal value.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

9. OTHER DISCLOSURES

9.1. Key management personnel compensation

Details of persons holding executive positions or other Key Management Personnel positions are:

Position	Name	Comments
Chairman	John Brumby	
Director	Andrea Waters	
Director	Prue Willsford	Retired on 10 October 2022
Director	Paul Hardy	
Director	Peter Lamell	
Director	John Grouios	
Chief Executive Officer	Chris Campbell	
Chief Financial Officer	Paul Hudson	
Executive - Operations	Duncan Reid	
Executive General Manager – Energy and Utilities	Mario Bavaro	
Executive - HR, Strategy, Planning & Governance	Heidi Mitchell	Retired on 10 March 2023
Executive - Assurance, Risk & Governance	Karla Ryan	Commenced on 1 March 2023

The number of key management personnel whose total remuneration fall within the following bands are as follows:

	2023	2022
\$30,000 - \$39,999	1	-
\$70,000 - \$79,999	-	1
\$80,000 - \$89,999	-	1
\$90,000 - \$99,999	1	3
\$100,000 - \$109,999	2	-
\$110,000 - \$119,999	1	-
\$140,000 - \$149,999	-	1
\$150,000 - \$159,999	1	-
\$210,000 - \$219,999	-	1
\$230,000 - \$239,999	1	-
\$300,000 - \$309,999	1	-
\$380,000 - \$389,999	-	1
\$400,000 - \$409,999	-	1
\$420,000 - \$429,999	1	-
\$430,000 - \$439,999	-	1
\$440,000 - \$449,999	1	-
\$460,000 - \$469,999	1	1
\$780,000 - \$789,999	-	1
\$800,000 - \$809,999	1	-
	12	12
	2023	2022
	\$'000	\$'000
Total remuneration for the financial year included above	3,293	3,289

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
 FOR THE YEAR ENDED 30 JUNE 2023**

9. OTHER DISCLOSURES (continued)

9.1. Key management personnel compensation (continued)

Key management personnel compensation comprised the following:

	2023	2022
	\$'000	\$'000
Short-term employee benefits	3,025	3,031
Post-employment benefits	204	196
Other long-term benefits	64	62
	<u>3,293</u>	<u>3,289</u>

Director's fees are reviewed annually by the shareholders to ensure that they are in line with current business standards.

Other key management personnel transactions

For details of other transactions with key management personnel, refer to Note 9.2 Related party disclosures.

9.2. Related party disclosures

Controlling entity

The immediate parent entity and ultimate parent entity is the Melbourne City Council (100% of shares held).

Key management personnel

Any person(s) having authority and responsibility for planning, directing and controlling the activities of the Group directly or indirectly, including any Director (whether Executive or otherwise) of the Company is considered key management personnel. Refer to Note 9.1 for the details of the key management personnel remuneration during the financial year.

Transactions with the ultimate parent entity

Transactions with the ultimate parent entity during the financial year were based on a contract for the provision of services comprising vehicle rental, provision of administration services, property rental, contract sales, purchases of raw materials and plant and equipment, and in accordance with the Tax Equivalent Policy, the payment of charges (tax equivalents), which includes income tax and payroll tax. All transactions were made on commercial terms and conditions and at market rates.

Revenue transactions with the ultimate parent entity amounted to \$80,604,462 (2022: \$64,834,936) during the financial year. The amount receivable at reporting date is detailed in Note 5.1.

Expenditure transactions with the ultimate parent entity amounted to \$523,000 (2022: \$523,109) during the financial year. The amount owing at reporting date is detailed in Note 5.5.

Refer to Note 7.1 for the income tax equivalent charges and Note 6.4 for the dividends payable.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

9. OTHER DISCLOSURES (continued)

9.2. Related party disclosures (continued)

Transactions with subsidiaries

Transactions with subsidiaries during the financial year were based on the provision of services comprising contract sales. All transactions were made on commercial terms and conditions and at market rates.

Transactions with subsidiaries during the financial year were as follows:

	2023	2022
Name of subsidiary	\$'000	\$'000
Citywide Utilities Pty Ltd	5	-

Transactions with other related parties

Transactions between the Group and Citywide Asphalt Group (Aus) Pty Ltd were to the value of \$4,687,443 of which \$4,091,983 relates to the purchase of asphalt and \$595,460 relates to occupancy cost on-charges. \$688,684 is still unpaid at 30 June 2023 (2022: \$208,513). Payment terms between the two entities are 45 days from invoice date.

9.3. Commitments

	2023	2022
	\$'000	\$'000
Capital expenditure commitments		
Capital expenditure planned at the reporting date but not recognised as liabilities in the financial report:		
Payable within one year	<u>8,668</u>	<u>3,868</u>
	8,668	3,868

The Group has entered into non-cancellable leases in respect to administrative premises and various items of plant and fleet.

Operating lease commitments

The Group leases out a property under a non-cancellable operating lease. The lease payments are subject to regular CPI and market reviews.

Future minimum lease receivable under the non-cancellable operating lease is, as follows:

	2023	2022
	\$'000	\$'000
Within one year	159	148
After one year but not more than five years	638	591
More than five years	<u>3,595</u>	<u>3,484</u>
	4,392	4,223

9.4. Events after reporting date

There were no material matters or circumstances which have arisen subsequent to balance sheet date that have significantly affected or may significantly affect the operations of the Group, the result of those operations or the state of affairs of the Group.

**NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS (CONTINUED)
FOR THE YEAR ENDED 30 JUNE 2023**

9. OTHER DISCLOSURES (continued)

9.5. New accounting standards and interpretations

At the date of this financial report there are no standards and interpretations which are applicable to the Group, which have been issued but are not yet effective.

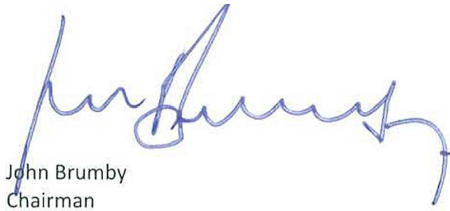
The AASB has issued a list of other amending standards that are not effective for the 2022-23 reporting period. In general, these amending standards include editorial and references changes that are expected to have insignificant impacts on the Group's reporting.

Directors' declaration

In the Director's opinion:

- (a) The financial statements are in accordance with the Corporations Act 2001, including:
 - (i) Complying with Australian Accounting Standards, the Corporations Regulations 2001 and other mandatory professional reporting requirements; and
 - (ii) Giving a true and fair view of the Group's consolidated financial position as at 30 June 2023 and of its performance for the financial year ended on that date.
- (b) The financial statements also comply with International Financial Reporting Standards issued by the International Accounting Standards Board as disclosed in the relevant notes; and
- (c) There are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Directors.



John Brumby
Chairman



Andrea Waters
28 August 2023

Independent Auditor's Report

To the Directors of Citywide Service Solutions Pty Ltd

<p>Opinion</p>	<p>I have audited the consolidated financial report of Citywide Service Solutions Pty Ltd (the company) and its controlled entities (together the consolidated entity), which comprises the:</p> <ul style="list-style-type: none"> consolidated entity statement of financial position as at 30 June 2023 consolidated entity statement of profit or loss and other comprehensive income for the year then ended consolidated entity statement of changes in equity for the year then ended consolidated entity statement of cash flows for the year then ended notes to the financial statements, including significant accounting policies directors' declaration. <p>In my opinion the financial report is in accordance with the <i>Corporations Act 2001</i> including:</p> <ul style="list-style-type: none"> giving a true and fair view of the financial position of the consolidated entity as at 30 June 2023 and of the consolidated entity's financial performance and cash flows for the year then ended complying with Australian Accounting Standards and the <i>Corporations Regulations 2001</i>.
<p>Basis for Opinion</p>	<p>I have conducted my audit in accordance with the <i>Audit Act 1994</i> which incorporates the Australian Auditing Standards. I further describe my responsibilities under that Act and those standards in the <i>Auditor's Responsibilities for the Audit of the Financial Report</i> section of my report.</p> <p>My independence is established by the <i>Constitution Act 1975</i>. My staff and I are independent of the company and the consolidated entity in accordance with the auditor independence requirements of the <i>Corporations Act 2001</i> and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 <i>Code of Ethics for Professional Accountants</i> (the Code) that are relevant to my audit of the financial report in Victoria. My staff and I have also fulfilled our other ethical responsibilities in accordance with the Code.</p> <p>I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.</p>
<p>Other Information</p>	<p>The Directors of the company are responsible for the Other Information, which comprises the information in the company's annual report for the period ended 30 June 2023, but does not include the financial report and my auditor's report thereon.</p> <p>My opinion on the financial report does not cover the Other Information and accordingly, I do not express any form of assurance conclusion on the Other Information. However, in connection with my audit of the financial report, my responsibility is to read the Other Information and in doing so, consider whether it is materially inconsistent with the financial report or the knowledge I obtained during the audit, or otherwise appears to be materially misstated. If, based on the work I have performed, I conclude there is a material misstatement of the Other Information, I am required to report that fact. I have nothing to report in this regard.</p>

Directors' responsibilities for the financial report	<p>The Directors of the company are responsible for the preparation of a financial report that gives a true and fair view in accordance with Australian Accounting Standards and the <i>Corporations Act 2001</i>, and for such internal control as the Directors determine is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.</p> <p>In preparing the financial report, the Directors are responsible for assessing the company and the consolidated entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless it is inappropriate to do so.</p>
Auditor's responsibilities for the audit of the financial report	<p>As required by the <i>Audit Act 1994</i>, my responsibility is to express an opinion on the financial report based on the audit. My objectives for the audit are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.</p> <p>As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:</p> <ul style="list-style-type: none"> • identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control • obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company and the consolidated entity's internal control • evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Directors • conclude on the appropriateness of the Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company and the consolidated entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the company and the consolidated entity to cease to continue as a going concern. • evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation

Auditor's responsibilities for the audit of the financial report (continued)

- obtain sufficient appropriate audit evidence regarding the financial information of the entities and business activities within the company and the consolidated entity to express an opinion on the financial report. I am responsible for the direction, supervision and performance of the audit of the company and the consolidated entity. I remain solely responsible for my audit opinion.

I communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide the Directors with a statement that I have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on my independence, and where applicable, related safeguards.



MELBOURNE
7 September 2023

Travis Derricott
as delegate for the Auditor-General of Victoria

Auditor-General's Independence Declaration

To the Board of Directors, Citywide Service Solutions Pty Ltd

The Auditor-General's independence is established by the *Constitution Act 1975*. The Auditor-General, an independent officer of parliament, is not subject to direction by any person about the way in which his powers and responsibilities are to be exercised.

Under the *Audit Act 1994*, the Auditor-General is the auditor of each public body and for the purposes of conducting an audit has access to all documents and property, and may report to parliament matters which the Auditor-General considers appropriate.

Independence Declaration

As auditor for Citywide Service Solutions Pty Ltd for the year ended 30 June 2023, I declare that, to the best of my knowledge and belief, there have been:

- no contraventions of auditor independence requirements of the *Corporations Act 2001* in relation to the audit.
- no contraventions of any applicable code of professional conduct in relation to the audit.



MELBOURNE
7 September 2023

Travis Derricott
as delegate for the Auditor-General of Victoria