# **RESIDENTIAL PRIORITY PARKING PERMIT AND VISITOR VOUCHERS** APPLICATION: PARKVILLE GARDENS



## HOW TO COMPLETE THIS FORM

- 1. Read the Conditions of Issue and Use section before completing this form.
- 2. Fill out all fields using CAPITAL LETTERS.
- 3. Submit the completed form and documents by mail or in person.

Please note: the application will not be processed unless all details are completed.

The City of Melbourne aims to process all applications within 10 working days.

Fees are correct at date of publication and are subject to change. To confirm current fees and fee exemption eligibility, please check our website at melbourne.vic.gov.au/parkingpermits

SECTION 1: APPLICANT DETAILS - this sectio	n must be completed by all applicants
Title First name(s)	RESIDENTIAL ADDRESS
Family name     CONTACT DETAILS     Home	Unit/Number Street Suburb Postcode POSTAL ADDRESS (Only complete if different from residential address)
Work	
Mobile	
Email	

### Go to Section 2

## SECTION 2: PERMITS REQUIRED AND FEES - please tick ✓ option(s)

Eligible residents are entitled to apply for one residential parking permit as well as visitor vouchers. Read the Conditions of Issue and Use for further details on permit eligibility.

\$60

## Each permit cos \$47 at each property.

One (1) single vehicle registration permit ......\$47
Registration number

### Go to Section 3

### **SECTION 2B: VISITOR VOUCHERS**

One (1) booklet of 18 vistitor vouchers.....

Go to Section 3

### **OFFICE USE ONLY**

	Interim No.	Eligibility papers sighted?	Eligibility papers received?	Permit No.
Permit 1				
Voucher				
Fee exemptions		Card No.		Expiry date

## SECTION 3: ELIGIBILITY CHECK - this section must be completed by all applicants

Will this be the only parking permit/vouchers issued to a resident at this address? Yes No Please note: by answering 'Yes', any existing parking permits and/or vouchers issued to residents at this address will be cancelled.

If no, what is the name of the other permit holder?

### Go to Section 4

### SECTION 4: PERMIT DOCUMENTATION CHECKLIST - please tick ✓ option(s)

The following documents must be provided to, or sighted by, the City of Melbourne at the time of application. Applications without required documents will be returned.

### SECTION 4A: PROOF OF RESIDENCY

One of the following documents must be provided to, or sighted by, the City of Melbourne at the time of application. Utility accounts supplied must have been issued in the last three months and must list the applicant's name and service address.

Applicants without the required documentation will be returned.

Electricity account

Gas account

Internet account fixed to the property address

Landline telephone account

Welcome letter from utility company

(only for residents who have moved into the property within the last three months)

ot Signed copy of the current lease or tenancy agreement

\_ with at least six months remaining

Statutory declaration from the landlord or property owner confirming residence for at least six months

### Go to Section 4B FOR RESIDENTIAL PERMITS

## Go to Section 5 FOR VISITOR VOUCHERS

If you have any concerns about providing copies of the required documents, you may apply for your permit/vouchers in person at Melbourne Town Hall Administration, 120 Swanston Street Melbourne, where the required documents can be sighted by officers.

### SECTION 5: STATEMENT OF ACCEPTANCE - this section must be completed by all applicants

I declare that I am an ongoing resident at the property address and the information I have provided is true and correct. I agree that I have read and understood the permit's Conditions of Issue and Use and wish to apply for the selected permit/vouchers to use in accordance with these conditions. I will ensure that the permit is not altered, sold, transferred or assigned to another party and will be solely used for purposes as stated. I agree to destroy (or upon request return) the permit if my eligibility changes. I agree that all permits are non-refundable. I acknowledge information found to be false in support of this application will result in my permit being cancelled.

Signature

Applicant Name

The City of Melbourne is committed to protecting your privacy. The personal information you provide on this application is being collected by the City of Melbourne for the primary purpose of assessing your eligibility for the selected permit/voucher. We may also need to contact you from time to time for directly related purposes. Your personal information will not be disclosed to any external party without your consent, unless required or authorised by law. Failure to provide the information requested, means your permit application cannot be processed. If you wish to gain access to, or alter any personal information you have supplied to the City of Melbourne whilst completing this application, please contact us on +61 3 9658 9658. Access our privacy statement at **www.melbourne.vic.gov.au**.

#### Go to Section 6

## SECTION 4B: PROOF OF VEHICLE OWNERSHIP

Please supply a **copy** of the following document:

Current vehicle registration certificate showing

applicant's name and vehicle registration number.

Date

**Please note:** If the vehicle is not registered under the applicant, a statutory declaration from the registered owner of the vehicle is also required confirming the applicant is an authorised user of the vehicle.

### Go to Section 5

## SECTION 6: PAYMENT DETAILS

### ONLINE

Once your application is approved, please go to melbourne.vic.gov.au/parking to pay online. Please ensure that you use the payment reference number provided.

### **† IN PERSON**

Payments can also be made by EFTPOS or credit card at the Melbourne Town Hall Administration located at 120 Swanston Street, Melbourne CBD during business hours, Monday to Friday.

## 🖃 MAIL

Alternatively, you can post your cheque or money order along with your completed application.

 I enclose a cheque/money order for AUD \$
 Cheques must be marked 'Not Negotiable' and made payable to the City of Melbourne.

### OR

I hold a valid DVA Gold Card specifying TPI or War Widow(er); or a DVA Pensioner Concession Card; or a Pensioner Concession Card.

A copy of the relevant card is attached to this application. Any concession card submitted in support of this application must show the same address as listed on this application form.

	Permit No.
Permit 1	
Voucher	

### HOW TO APPLY

When you have filled out all relevant fields in CAPITAL LETTERS and signed the Statement of Acceptance, please submit your application.

To do this, please detach the completed application form and return (with any required supporting documents) via one of the methods listed below. **Keep the Conditions of Issue and Use page for your reference.** 

E MAIL	† IN PERSON
Permits Team	Melbourne Town Hall Administration
City of Melbourne	120 Swanston Street, Melbourne CBD
GPO Box 488	Business hours, Monday to Friday
Melbourne 3001	Closed public holidays

#### FURTHER INFORMATION

Phone:	+61 3 9658 9658
TTY (hearing/speech impaired):	+61 3 9658 9641

Please note: If you are required to submit the original documents you can only do this via mail or in person.

If you wish to apply for an interim permit while your application is being assessed, please come into Melbourne Town Hall Administration, 120 Swanston Street with photo ID and proof of residency.

City of Melbourne takes no responsibility for your personal information sent via email or mail.

## Please keep this page for your reference.

## CONDITIONS OF ISSUE

## Application process

- Applicants may apply online for residential parking permits and visitor voucher booklets (herein referred to as 'permits' and 'vouchers') at www.melbourne.vic.gov.au
- Applications may also be made in writing by completing a Residential Parking Permit and Visitor Vouchers application form (herein referred to as 'application form').
- 3. Application forms can be submitted:
  - a. by mail addressed to the Permits Team, City of Melbourne, GPO Box 488, Melbourne 3001
  - b. in person at the Melbourne Town Hall, 120 Swanston Street, Melbourne
- 4. The City of Melbourne reserves the right to request further information or documentation to support an application.
- Exceptions to parking restrictions are applicable only to vehicles correctly displaying a valid permit or voucher. Applicants must continue to observe the signed parking restrictions until their permit or voucher has been issued and is correctly displayed on their vehicle.

## Interim permits

- A 4-week interim permit may be issued to eligible applicants until all of the required documentation is ready for submission. Current fees and charges are available at our website at melbourne.vic.gov.au/ parkingpermits.
- 7. Once all of the required documentation has been submitted and approved, an annual permit will be issued.
- 8. If the applicant has not submitted the required documentation or has been assessed to be ineligible, no refund or further interim permits will be issued.
- 9. An interim residential parking permit (herein referred to as 'interim permit') may be issued if the applicant applies in person at the Melbourne Town Hall and does not have all of the required proof of residency or vehicle ownership documentation. In these circumstances, the applicant must produce independent, third party documentation that confirms they reside at an eligible property, as well as photo identification. Statutory declarations will not be accepted for this purpose.
- 10. Interim permits are issued for 30days.
- 11. A resident may apply for only one interim permit at a property unless they require a short term change of vehicle registration for the purpose of vehicle repair.

## Permit types

12. Residents may apply for single registration permit and a booklet of visitor vouchers.

### **Eligible properties**

- Residents are expected to consider their current and future parking needs and options when assessing the suitability of a new property or a vehicle.
- 14. The municipality is divided into areas for the purpose of administering the residential parking scheme. Applicants may only apply for permits and vouchers in the area in which they reside, as indicated in the Permit Area Map in the application form.
- 15. A residential property is defined as those singly rated properties with an Australian Valuation Property Classification Code
  - a. between 110 and 125 (Residential codes)
  - b. 130 (Boarding House)
  - c. 230 (Residential Hotel/Motel/Apartment Hotel Complex) where only the resident owner/manager is eligible to apply for a permit or vouchers
  - d. 742 (Religious Residence)
- 16. Residential properties may not be eligible for a permit if the planning permit associated with that property specifically excludes residents or owners from the residential parking scheme.
- 17. Interim permits are included in the total number of permits issued at a property.

## **Proof of residency**

- 18. The City of Melbourne will only issue permits or vouchers to residents of the municipality.
- 19. Property owners that do not reside at the property are ineligible for permits or vouchers.
- 20. Applicants are only eligible for permits at one City of Melbourne property.
- 21. Applicants must supply a copy of one of the following documents as proof of residency:
  - electricity or gas account
  - internet account fixed to the property address (mobile internet account will not be accepted)
  - land line telephone account
  - water bill showing usage charges (water rates will not be accepted)
  - welcome letter from utility company (only for residents who have moved into the property within the last three months)
  - signed current lease or tenancy agreement with at least six months remaining
  - statutory declaration from the landlord or property owner confirming residency with at least six months remaining
- 22. The proof of residency supplied must include the name of the applicant which matches the name on the permit application and the service address which matches the residential address on the permit application. All documents must be issued within three months of receiving the application.
- 23. Applicants wishing to apply for a permit or vouchers do not need to provide proof of residency if their existing residential parking permit or vouchers at that address remains current.
- 24. The City of Melbourne must be satisfied that the applicant will reside at the property for a minimum of six months after the permit is issued.

## Please keep this page for your reference.

## Proof of vehicle ownership

- 25. For single permit applications, the applicant must supply a current vehicle registration certificate for the vehicle showing the applicant's name and the vehicle registration number.
- 26. If the applicant is using a vehicle registered to another person on a permanent basis, they must supply a copy of the vehicle registration certificate as well as a statutory declaration from the registered owner confirming the applicant is an authorised user of the vehicle.
- 27. If a permit holder changes their vehicle registration, the City of Melbourne must be notified (by email or visiting the Town Hall) before an updated permit can be issued. Documentation proving ownership of the new vehicle must also be provided.

## Permit fee

- 28. Payment must be received prior to a permit or vouchers being issued.
- 29. The current fees and charges are available at our website at melbourne.vic.gov.au/parkingpermits.
- 30. Once the permit is issued, the permit holder is not eligible for a full or partial refund.

For example, a resident who moves out of a residence before their permit has expired is not eligible for a pro-rata refund.

## **Replacement permits**

- 31. The permit holder may request a replacement permit in writing to us at residentialparking@melbourne.vic.gov.au outlining the reasons for replacement or by visiting the Melbourne Town Hall.
- 32. If a permit is damaged or unusable, a replacement permit may be issued free of charge upon the return of the old permit. Otherwise, a replacement fee is payable.
- 33. If a change of vehicle registration is required, a replacement permit with the new registration details may be issued free of charge upon the return of the old permit. Otherwise, a replacement fee is payable. Further documentation maybe requested to confirm proof of vehicle ownership.
- 34. If a permit is reported stolen, we require a copy of the police report and a replacement permit may be issued free of charge. A replacement fee is payable if the required documentation is not provided.
- 35. A replacement fee is charged for lost permits.
- 36. City of Melbourne reserves the right to refuse a request for replacement.

## Fee exemption

- 37. Applicants who are concession card-holders will have their fees waived if they provide a copy of their current card with their application. Eligible concessions are:
  - a. Pensioner Concession Card
  - b. Veterans' Affairs Pensioner Concession Card
  - c. Department of Veterans' Affairs Gold Card that specifies the applicant is:
  - Totally and Permanently Incapacitated (TPI) or
  - a War Widow(er)
- When renewing their permit, eligible concession cardholders do not need to provide a copy of their current card unless requested.

### Timelines

- 39. Permits will expire one year from the date of issue. The expiry date is shown on the permit.
- 40.Upon expiry, the permit is no longer valid for exception from parking conditions and the permit holder must ensure the permit is destroyed.
- 41. If desired, permit holders may renew their permit up to two months before the expiry date.
- 42. Permit holders may renew their permit up to one month after the expiry date, using the renewal notice supplied by the City of Melbourne. After this time, the resident must complete a new application.
- 43. The month and day of permit expiry will remain the same for the life of the permit number.

For example, a permit is due for renewal on 31 August. The resident is overseas on this date, so they renew the permit on 30 September. A permit is then issued with an expiry date of 31 August the following year.

44. Residents may apply for vouchers every two calendar months by completing an application form available from www.melbourne.vic.gov.au or the renewal notice provided with their last voucher booklet.

## Vouchers

- 45. Voucher booklets consist of the following and cannot be customised to suit individual requests:
  - a. 12 'three hour' vouchers
  - b. six '24 hours' vouchers
- 46. Vouchers will not be replaced if lost, misplaced or damaged.
- 47. All voucher booklets issued on or after 1 July 2016 will expire one year after their date of issue.

### CONDITIONS OF USE Permit and voucher use

- 1. The permit or voucher must be correctly displayed with all inscriptions clearly visible through the passenger side of the front windscreen throughout the duration of parking.
- 2. Permits and vouchers are valid only where parking signs indicate that an exception is provided for a Residential Permit with an Area Number matching that shown on the permit or voucher. Drivers must strictly adhere to parking conditions in all other locations.

For example, an Area 5 Resident Parking Permit is valid only where a panel on a parking sign indicates '1P, Area 5 Resident Permit Excepted' or 'Permit Zone, Area 5 Resident'.

- Permits and vouchers are not valid for use in areas where signs indicate 'Reserved Parking Permit Holders Excepted'.
- 4. Permits and vouchers are not valid for use in areas reserved for people with disabilities or in restricted locations, including but not limited to: Clearways, Loading Zones, No Stopping areas, Taxi Zones and Bus Zones.
- 5. The Permit Area Map in the application form shows the areas for which residents may apply for a permit or vouchers. Within these areas, permits and vouchers are valid only where specific exceptions are indicated on parking signs.

## Please keep this page for your reference.

- A vehicle registration shown on the permit or voucher must match the registration of the vehicle in which it is displayed.
- 7. Parking availability is not guaranteed to permit and voucher holders.
- 8. By using a permit or voucher, a driver has confirmed they accept all current Conditions of Issue and Use.
- 9. A permit or voucher is valid only in vehicles less than 7.5 metres in length and less than 4.5 tonnes Gross Vehicle Mass.
- 10. Permits and vouchers are not valid for use in caravans or trailers or vehicles attached to cars and trailers.
- 11. A member of Victoria Police or an authorised City of Melbourne officer may vary without notice the use of parking spaces in areas that have been designated for permit or voucher holders.
- 12. To use a voucher, the vehicle registration and the date and time parking commenced must be legibly written in pen or permanent marker. Altered or corrected details will render the voucher invalid.
- 13. A voucher is valid for one use only.
- 14. A vehicle with a valid and correctly displayed three hour voucher may park for three hours in addition to the restrictions shown on the parking sign.

For example, in a '2P – Area 5 Resident Permit Excepted' area, the correct display of a valid three hour voucher allows five hours of parking time. Three hours of parking via the voucher, and an additional two hours as indicated on the sign.

- 15. 24 hour vouchers are valid for 24 hours from the time and date inscribed on the voucher.
- 16. Multiple vouchers may be displayed and used in succession.

For example, in a '1P - Area 5 Resident Permit Excepted' area, a vehicle correctly displaying two separate three hour vouchers inscribed with 2pm and 5pm allow the vehicle to remain legally parked from 1pm until 8pm.

17. A voucher is issued for the sole use of the resident or their visitors.

For example, vouchers must not be supplied to other parties for the purpose of commuting to work or the football.

### Other conditions

- 18. Failure to adhere to a permit or voucher's Conditions of Issue and Use, regardless of the permit holder's entitlement to the permit or voucher, may result in the driver incurring a parking infringement notice.
- 19. If a permit or voucher holder no longer satisfies the Conditions of Issue, the permit or voucher will cease to be valid and must be returned to the City of Melbourne or destroyed.
- 20. The City of Melbourne may cancel a permit or vouchers if they have received advice from a new resident that the permit holder no longer resides at the property.
- 21. The City of Melbourne reserves the right to cancel permits or vouchers at any time.
- 22. All permits remain the property of the City of Melbourne.
- The City of Melbourne reserves the right to change the Conditions of Issue and Use of permits or vouchers at any time.

- 24. Any permit or voucher which is altered, copied, reproduced in any fashion, leased, traded, sold or offered as part of a transaction is no longer valid and will be cancelled. In such cases, permits may not be replaced and permit holders may be excluded from the scheme.
- 25. Any permit or voucher holder found to be displaying (or allowing to be displayed) a cancelled or fraudulent permit will have all permits issued in their name cancelled and will be excluded from the scheme.
- 26. Permit or voucher misuse may also be referred to Victoria Police for investigation.
- 27. Any permit or voucher obtained as the result of providing false or misleading information is not valid. In such cases, the applicant may be excluded from the scheme.
- 28. The City of Melbourne is not liable for any claims for loss or damage sustained or incurred to any person or property due to the approval, issue, rejection or cancellation of a permit or voucher.

Permits are valid only where parking signs indicate that an exception is provided for a Residential Permit with an Area Number matching that shown on the permit.

## Permit Area Map



## Example only

