

## Applicant's name

Must match the name on the permit application

1

John Citizen

### MOCK LETTER



energy  
COMPANY

Welcome

Enquiries 133 000  
Street light or power failure (24 hrs) 131 000  
Your distributor

1

John Citizen

Congratulations on connecting with Energy Company.

Your utility service will be completed on **24 March 2017**

The connection address will be **123 SAMPLE ROAD, SAMPLE PARK VIC 3000**

1. Print and complete the Application Form accompanying this letter and return to us

**By email to:** info@energycompany.com.au

**By mail to:** Energy Company Pty Ltd  
PO Box 0000  
Sample Road VIC 3000

**By fax to:** (03) 8888 0001

2. **On-line:** Visit our website at [www.energycompany.com.au](http://www.energycompany.com.au) and complete an application form on-line by clicking the green "Get Connected" button on our home page.

The electricity supply to all of the apartments will be via the embedded network.

The embedded electrical network means that on-going network costs will be reduced and bulk-buying of electricity would be possible. The benefit to the occupier or tenant is a cheaper rate for their electricity usage than is otherwise available from other retailers, as well as reduced electricity costs for powering the common area.

#### What is an Embedded Network?

The whole site is supplied by one connection from the local distribution network (distributor) and is metered by a 'parent' meter, which is located on the network boundary. In this situation, Energy Company acts as agent for the Owners Corporation, instead of each individual tenant, and becomes the customer of the distributor and the retailer. The on-site wiring and metering is required to distribute the electricity from the parent meter to the tenants and common areas and is called an Embedded Network.

#### What is on-selling?

Energy Company Pty Ltd acts as an intermediary, purchasing through one consolidated account the electricity to meet the needs of all the participating occupiers/tenants and common areas at the site. Energy Company then sells the electricity to each occupier/tenant on the basis of the tenant's actual meter readings - this is called "on-selling".

#### Benefits of On-Selling

On-selling in an embedded network enables electricity to be supplied to the site more efficiently.

Energy Company uses the operational savings and reduced ongoing costs to provide savings to occupiers/tenants on their usage charges (usually 10%), to reduce the cost of common area and other electricity expenses, and recover the costs of establishing the infrastructure.

Energy Company 100 Sample Hwy Facsimile (03) 8000 0001  
Sample Suburb Internet energycompany.com.au  
Telephone (03) 8000 0000

## Connection date

Must be within three months of permit application date

2

24 March 2017

\* A contract that does NOT show a connection date will not be accepted.

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## Service address\*

Must be the address for which you're seeking a permit

123 SAMPLE ROAD, SAMPLE PARK VIC 3000

\* Make sure what you send us includes the service/supply address, which may not appear on page 1 of your bill.